

Announcement

September, 2009



CITY OF PORTLAND SIGNS CONTRACT WITH VERSATERM

The City of Portland, Bureau of Emergency Communications (BOEC) recently signed a contract with Versaterm for the implementation of the Versadex CAD. The project began this August with the first implementation session and a target go live date for May 2011.

BOEC is a sophisticated, multi-jurisdiction, multi class, emergency dispatch center serving the law enforcement, fire, and emergency medical agencies in the City of Portland and Multnomah County. Supporting a population of approximately 700,000, the center receives approximately 950,000 emergency and non-emergency calls per year.

In addition to CAD, this project includes a Police, Fire and EMS mobile data system, central and mobile mapping systems with AVL, the Versadex DataMart, the Versadex Remote CAD module (a version of our TRC to allow our casual users to perform queries, browses and other functions without having a full CAD desktop client installed) as well as the RMS for CAD call archival.

BOEC's nature is to provide very high service levels to their partner agencies, while facilitating and participating in regional interoperability. A critical part of this project leverages an Enterprise Service Bus both for PSAP CAD-to-CAD communications and data sharing/query with external databases.

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but don't just listen to us, listen to our clients - we do!*



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