

Versaterm Users Conference

September 28 - October 1, 2026

Ottawa, ON

Agenda Overview

Sunday, September 27, 2026

3:00pm	Registration Desk Open
6:00pm	Registration Desk Closed

Monday, September 28, 2026

2:00pm	Registration Desk Open
7:00pm	Welcome Reception Begins
8:00pm	Registration Desk Closed
10:00pm	Welcome Reception Ends

Conference Day 1
Tuesday, September 29, 2026

Main Conference Day 1 – See Page 3

Conference Day 2
Wednesday, September 30, 2026

Main Conference Day 2 – See Page 4

Conference Day 3
Thursday, October 1, 2026

Main Conference Day 3 – See Page 5

Conference Day 1*

Tuesday, September 29, 2026

7:30am	Breakfast & Registration/Delegate Services Open							
8:30am	Opening Ceremonies & Plenary Presentations							
10:30am	Break & Move to Session Rooms							
11:00am	Breakout Sessions - 1A							
	1A.01 CAD Roadmap: A Look Ahead with the Versaterm Product Team	1A.02 What's New in US RMS & MRE: Feature Highlights and Operational Enhancements	1A.03 What's New in CDN vRMS: Latest Advancements and Enhancements	1A.04 What's New and What's Coming for MDT/vMobile: Latest Enhancements and a Look Ahead	1A.05 Versaterm Forensics: Innovation in Action – Product Feature Showcase	1A.06 Use Cases in Action: Real-Time Response	1A.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies	
12:00pm	Lunch							
1:00pm	Breakout Sessions - 1B							
	1B.01 Hands-On Training Advanced CAD Configurations: Unlocking Powerful Features	1B.02 US vRMS Roadmap: A Look Ahead with the Versaterm Product Team	1B.03 Hands-On Training MDT: Mastering the Essentials (2-hour Class – Part 1)	1B.04 CDN RMS Roadmap: A Look Ahead with the Versaterm Product Team	1B.05 Versaterm Forensics: Cataloging Crime Scenes in LIMS-plus	1B.06 DS Remote (DFR): From Concept to Operations	1B.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 2)	
2:00pm	Change Session Rooms							
2:10pm	Breakout Sessions - 1C							
	1C.01 Map Configuration & GIS Workshop: Tips, Tools and Transitions	1C.02 US vRMS Auto-Transcription Improvements: Increasing Efficiency Through Better Entity Management	1C.03 Hands-On Training MDT: Mastering the Essentials (2-hour Class – Part 2)	1C.04 Coming Soon	1C.05 Versaterm Forensics: Operational Excellence through Advanced Reporting	1C.06 Versaterm DroneSense Platform Overview: Airbase, Pilot, OpsHub, DS Remote	1C.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 3)	
3:10pm	Break							
3:30pm	Breakout Sessions - 1D							
	1D.01 Fire & EMS Roundtable: Addressing Operational Challenges in vCAD & Mobile	1D.02 US & CDN vRMS and MRE Wordforms	1D.03 MDT: (AMA) Ask Me Anything & (BYOD) Bring Your Own Device	1D.04 Coming Soon	1D.05 Versaterm Forensics: Customer Resource Power-Hour	1D.06 Versaterm DroneSense: The Connected Public Safety Platform	1D.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 4)	
4:30pm	Free Time/Delegate Services Desk Closed							
5:30pm	Technology & Services Showcase							
8:30pm	Evening Social Begins							
11:00pm	Evening Social Ends							

Legend

(R) = Repeat Session	Records Management	Community Engagement	Field Response & Reporting	Dispatch/Call Handling	Mobile	Health & Wellness	Investigations & Analysis	General Interest	Drone Programs
(BYOD) = Bring Your Own Device									
(AMA) = Ask Me Anything									

Wednesday, September 30, 2026

7:30am	Breakfast & Delegate Services Open								
8:30am	Daily Announcements								
8:40am	Innovation Award Winner Presentations								
10:00am	Break & Move to Session Rooms								
10:20am	Breakout Sessions - 2A								
		2A.01 CAD Tips and Tricks: Boost Your Skills and Efficiency	2A.02 NIBRS Refresher: Improving Accuracy, Compliance, and Data Quality	2A.03 Moving Canadian vCAD & vRMS to the Cloud: What Agencies Need to Know	2A.04 Hands-On Training Unlocking the Core Skills of MCA (2-hour class - Part 1)	2A.05 Versaterm Forensics: Paperless Latent Print Processes in LIMS-plus	2A.06 Zendesk: Improving the User Experience through Unified Support and Help Desk	2A.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 5)	
11:20am	Change Session Rooms								
11:30am	Breakout Sessions - 2B								
		2B.01 Exploring CAD 8: New User Interface & Features	2B.02 Using vRMS for Clery Act Compliance: Accurate Reporting Starts Here	2B.03 Coming Soon	2B.04 Hands-On Training Unlocking the Core Skills of MCA (2-hour class - Part 2)	2B.05 Customer Showcase	2B.06 DS Remote (DFR): From Concept to Operations (R)	2B.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 6)	
12:30pm	Lunch								
1:30pm	Breakout Sessions - 2C								
		2C.01 From Call to Response: Optimizing Fire & EMS with CAD	2C.02 Getting Property Right: Managing NCIC Values and Article Types	2C.03 CCJS Reporting Updates - CDN vRMS	2C.04 MCA: (AMA) Ask Me Anything & (BYOD) Bring Your Own Device	2C.05 Versaterm Forensics: LIMS-plus V3 & V5 Breakouts	2C.06 Coming Soon	2C.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 7)	
2:30pm	Break								
3:00pm	Breakout Sessions - 2D								
		2D.01 Enhanced Fire recommendation Logic explained	2D.02 AI for vRMS/MRE StyleSheets	2D.03 The Connected Officer: How Body Cameras Elevate School Safety and Modern Policing	2D.04 Coming Soon	2D.05 Versaterm Forensics: LIMS-plus V3 & V5 Breakouts (Cont.)	2D.06 Coming Soon	2D.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 8)	
4:00pm	Free Time/Delegate Services Desk Closed								
8:30pm	Evening Social Begins								
11:00pm	Evening Social Ends								

Legend

(R) = Repeat Session	Records Management	Community Engagement	Field Response & Reporting	Dispatch/Call Handling	Mobile	Health & Wellness	Investigations & Analysis	General Interest	Drone Programs
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Thursday, October 1, 2026									
7:30am Breakfast & Delegate Services Open									
8:30am Daily Announcements									
8:35am Plenary Presentations									
9:15am Break & Move to Session Rooms									
9:30am Breakout Sessions - 3A									
	3A.01 Navigating Support with Confidence: vCAD/vRMS Support Explained	3A.02 Maximizing Property System Enhancements & Automated Disposal in US vRMS	3A.03 eJust Electronic Charge Submission and Court Disclosure	3A.04 MRE Report Types and RTHelp Files	3A.05 Versaterm Forensics: Achieving Accreditation with the help of LIMS-plus	3A.06 Scaling a Drone Program & Multi-Agency Collaboration	3A.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 9)		
10:30am Break									
11:00am Breakout Sessions - 3B									
	3B.01 vCAD User Feedback Forum: Collaborative Discussion & Insight Exchange	3B.02 Hands-On Training vRMS: Build Confidence and Master the Fundamentals	3B.03 MDT User Feedback Forum: Collaborative Discussion & Insight Exchange	3B.04 Coming Soon	3B.05 Versaterm Forensics: Firearms Analysis Frameworking in LIMS-plus	3B.06 Versaterm DroneSense Platform Overview: Airbase, Pilot, OpsHub, DS Remote (R)	3B.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 10)		
12:00pm Lunch/Delegate Services Closed									
1:00pm Breakout Sessions - 3C									
	3C.01 Coming Soon	3C.02 US vRMS Feedback Forum: Collaborative Discussion & Partner Insights	3C.03 CDN vRMS User Feedback Forum: Collaborative Discussion & Insight Exchange	3C.04 Building Trust on Campus: Using Body-Worn Video to Strengthen School Relationships	3C.05 Versaterm Forensics: (AMA) Ask Me Anything	3C.06 Versaterm DroneSense Product R&D and What's Next	3C.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 11)		
2:00pm Break									
2:30pm Breakout Sessions - 3D									
	3D.01 Coming Soon	3D.02 Coming Soon	3D.03 Coming Soon	3D.04 Coming Soon	3D.05 Versaterm Forensics: (AMA) Ask Me Anything Continued	3D.06 From Dispatch to Classroom: Extending Your Versaterm platform solutions to Protect Schools	3D.07 The Program Manager's Playbook: DroneSense Administration for US & Canadian Agencies (Continued-Part 12)		
3:30pm Move to Ballroom for Closing Ceremonies									
3:40pm Closing Ceremonies									
5:30pm Client Appreciation Night Begins									
11:00pm Client Appreciation Night Ends									
Legend									
(R) = Repeat Session (BYOD) = Bring Your Own Device (AMA) = Ask Me Anything	Records Management	Community Engagement	Field Response & Reporting	Dispatch/Call Handling	Mobile	Health & Wellness	Investigations & Analysis	General Interest	Drone Programs