



# VersaTerm IAPro Users Training Conference

August 30 - September 4  
Phoenix, AZ

**Sunday, August 30, 2026**

3:00pm – 6:00pm

Attendee Check-in & Welcome Reception

**Conference Day 1**

Monday, August 31, 2026

**Main Conference Day 1 – See Page 2**

**Conference Day 2**

Tuesday, September 1, 2026

**Main Conference Day 2 – See Page 3**

**Conference Day 3**

Wednesday, September 2, 2026

**Main Conference Day 3 – See Page 4**

**Professional Standards Training Course Begins**

**Thursday, September 3, 2026**

8:00am – 5:00pm

**Professional Standards Training Course – Day 2**

**Friday, September 4, 2026**

8:00am – 12:00pm

**Professional Standards Training Course – Day 3**

## Monday, August 31, 2026

8:00am	Breakfast & Delegates Services					
9:00am	Welcome & Plenary Presentation					
10:00am	Break & Move to Session Rooms					
10:30am	Breakout Sessions - 1A					
	1A.01 IAPro Fundamentals: A Comprehensive Introduction for New Users	1A.02 Early Intervention Program Foundations: Optimizing Thresholds	1A.03 IAPro Administration: Core Configuration and Maintenance	1A.04 IAPro Support Foundations: Unite, Zendesk, and Upgrades	1A.05 Advanced Reporting with IAPro	1A.06 Ask an Expert: 1-on-1 Consultation and Support
12:00pm	Lunch					
1:00pm	Breakout Sessions - 1B					
	1B.01 BlueTeam Essentials: A Foundation for New Users	1B.02 Public Portal: Streamlining Intake and Enhancing Public Transparency	1B.03 Custom Email Notifications: Mastering Notification Rules in IAPro and BlueTeam	1B.04 Supporting First Responder Wellness with Mindbase	1B.05 DroneSense	1B.06 Ask an Expert: 1-on-1 Consultation and Support
2:00pm	Break					
2:30pm	Breakout Sessions - 1C					
	1C.01 Basic Reports in IAPro	1C.02 IAPro Case Management: Best Practices from Intake to Case Closure	1C.03 Managing Purview: Protecting Incident Visibility	1C.04 System Integrations	1C.05 Leveraging EIPro for Data Driven Peer-to-Peer Analysis	1C.06 Ask an Expert: 1-on-1 Consultation and Support
4:00pm	Free Time					
6:00pm	Dinner & Evening Social					
10:00pm	Evening Social Ends					
<b>Legend</b>						
(R) = Repeat Session	<b>All Users</b> Suitable for any experience level	<b>New Users</b> No prior experience needed	<b>Advanced Users</b> For users who have completed basic level training		<b>Information/Feedback Sessions</b>	

## Tuesday, September 1, 2026

8:00am	Breakfast & Daily Announcements					
9:00am	Breakout Sessions - 2A					
	2A.01 BlueTeam Essentials: A Foundation for New Users (R)	2A.02 Managing Alerts: Best Practices for Early Intervention	2A.03 Supporting Independent Review Groups in IPro	2A.04 DroneSense	2A.05 Cloud Hosting	2A.06 Ask an Expert: 1-on-1 Consultation and Support
10:00am	Break					
10:30am	Breakout Sessions - 2B					
	2B.01 Transitioning to IPro 9: Navigating the New Interface	2B.02 Innovative Uses of BlueTeam & IPro	2B.03 Advanced BlueTeam: Maximizing Supervisory Oversight and Configuration	2B.04 IPro Support Foundations: Unite, Zendesk, and Upgrades (R)	2B.05 CALEA: Mapping, Tracking, and Reporting in IPro	2B.06 Ask an Expert: 1-on-1 Consultation and Support
12:00pm	Lunch					
1:00pm	Breakout Sessions - 2C					
	2C.01 Basic Reports in IPro (R)	2C.02 Performance Management with MakeNote	2C.03 BlueTeam Template Designer: Customizing Data Collection Workflows	2C.04 Ask Me Anything: Shaping the Future of Versaterm Applications	2C.05 Health & Wellness Presentation	2C.06 Ask an Expert: 1-on-1 Consultation and Support
2:00pm	Break					
2:30pm	Breakout Sessions - 2D					
	2D.01 Advanced Use of Force Reporting	2D.02 Early Intervention Program Foundations: Optimizing Thresholds (R)	2D.03 Advanced IPro: Advanced Incident Handling and Query Tools	2D.04 Customer Showcase: Innovation in Action	2D.05 IPro Case Management: Best Practices from Intake to Case Closure (R)	2D.06 Ask an Expert: 1-on-1 Consultation and Support
4:00pm	End of Users Conference Day 2					
<b>Legend</b>						
(R) = Repeat Session	<b>All Users</b> Suitable for any experience level	<b>New Users</b> No prior experience needed	<b>Advanced Users</b> For users who have completed basic level training		<b>Information/Feedback Sessions</b>	

Wednesday, September 2, 2026

8:00am	Breakfast & Daily Announcements				
9:00am	Breakout Sessions - 3A				
	3A.01 Public Portal: Streamlining Intake and Enhancing Public Transparency (R)	3A.02 Managing Alerts: Best Practices for Early Intervention (R)	3A.03 BlueTeam Template Designer: Customizing Data Collection Workflows (R)	3A.04 Ask Me Anything: Shaping the Future of Versaterm Applications (R)	3A.05 Ask an Expert: 1-on-1 Consultation and Support
10:00am	Break				
10:30am	Breakout Sessions - 3B				
	3B.01 Leveraging EIPro for Data Driven Peer-to-Peer Analysis (R)	3B.02 Innovative Uses of BlueTeam & IPro (R)	3B.03 IPro Administration: Core Configuration and Maintenance (R)	3B.04 Canadian User Roundtable	3B.05 Ask an Expert: 1-on-1 Consultation and Support
12:00pm	Lunch				
1:00pm	Breakout Sessions - 3C				
	3C.01 Supporting Independent Review Groups in IPro (R)	3C.02 Performance Management with MakeNote (R)	3C.03 Custom Email Notifications: Mastering Notification Rules in IPro and BlueTeam (R)	3C.04 Cloud Hosting (R)	3C.05 Ask an Expert: 1-on-1 Consultation and Support
2:00pm	Break				
2:30pm	Breakout Sessions – 3D				
	3D.01 Advanced Use of Force Reporting (R)	3D.02 Managing Purview: Protecting Incident Visibility (R)	3D.03 Advanced BlueTeam: Maximizing Supervisory Oversight and Configuration (R)	3D.04 Advanced IPro: Advanced Incident Handling and Query Tools (R)	3D.05 Ask an Expert: 1-on-1 Consultation and Support
4:00pm	End of Users Conference – See next page for Professional Standards Training Course schedule				
<b>Legend</b>					
(R) = Repeat Session	<b>All Users</b> Suitable for any experience level	<b>New Users</b> No prior experience needed	<b>Advanced Users</b> For users who have completed basic level training	<b>Information/Feedback Sessions</b>	

**Wednesday, September 2, 2026**

8:00am – 8:30am	Breakfast & Registration
8:30am - 12:00pm	Professional Standards Training Course
12:00pm – 1:00pm	Lunch Break
1:00pm – 5:00pm	Professional Standards Training Course (continued)

**Thursday, September 3, 2026**

8:00am – 8:30am	Breakfast
8:30am - 12:00pm	Professional Standards Training Course – Day 2
12:00pm – 1:00pm	Lunch Break
1:00pm – 5:00pm	Professional Standards Training Course – Day 2 (continued)

**Friday, September 4, 2026**

8:00am – 8:30am	Breakfast
8:30am – 12:00pm	Professional Standards Training Course – Day 3
12:00pm	End of Professional Standards Training Course

The Versaterm Professional Standards Training Course offers comprehensive training on Professional Standards investigations through hands-on learning, key techniques and real-world applications suitable for users at all experience levels looking to enhance their investigative workflows.\*

*\*Registration for the Versaterm Professional Standards Training Course can be purchased separately or bundled with Versaterm IAPRO Users Conference registration for a reduced rate.*