



Technology
That Serves
The Mission

versaterm

47 Years of Service

700+ Industry Experts

600k+ Empowered public
safety professionals

18 Countries

6 Continents

7 Offices & Operations

Empowering Agency Innovation and Safer Communities

Versaterm is a global public safety solutions company helping agencies transform their organizations to meet tomorrow's mission-critical and community needs today. We are recognized as a trusted partner and advisor.

Our dedication to public safety is demonstrated by an unwavering commitment to customer satisfaction and outcomes powered by innovative solutions developed with innovative technologies. We have a diverse, experienced team making a difference in the lives of those serving their communities, every day.

Versaterm is on a mission to design and deliver a purpose-built platform of solutions that enhances community safety—from five minutes before an incident occurs to five minutes after. As your trusted partner, we can help your organization achieve new efficiencies, deliver exceptional experiences and foster safer communities with more just outcomes.

Who We Serve

Law Enforcement

Fire and EMS

ECCs
and
PSAPs





Crime Labs and Forensic Units

Courts

School
Systems

A Purpose-Built Platform for Public Safety



Community
Engagement



Emergency
Call Handling



Computer-Aided
Dispatch



Real-Time
Intelligence



Field Mobility
Drone Operations



Records
Management



Forensics &
Investigation



Professional
Standards



Jail
Management



Justice &
Resolution



Responder Health
& Wellness



School
Safety

Where Responsible Innovation Meets Public Safety

We're showing how innovation can be both groundbreaking and grounded in the realities of policing. Versaterm's platform combines trusted solutions with next-generation AI assistants, new system integrations, continuous updates and new drone management capabilities. These tools help your agency work more efficiently and effectively.

This isn't technology for its own sake. It's purpose-built to help agencies clear cases faster, share intelligence more effectively and respond with greater confidence. When every tool is aligned to your mission, innovation becomes responsible and measurable, focused on what matters most. It's about supporting and protecting personnel while strengthening community safety.



Empower your
personnel and increase
your capacity to serve



Reduce wait times with
automatic updates using
agency workflows



Strengthen
relationships to foster
safer communities



Community Engagement

Most public safety agencies have community policing programs and mission statements grounded in service. Even with these efforts, trust is ultimately shaped in the everyday moments those programs do not always reach. That can include a victim calling for an update or a complaint moving through a process without clear visibility into the outcome.

These are not gaps in intent. They are gaps in connection and capacity. Agencies addressing them are aligning community engagement with the operational systems their teams already use, creating more consistent communication across every interaction. Versaterm's solutions reduce communication gaps by connecting outreach directly to operational systems, strengthening trust, improving transparency and helping agencies deliver consistent service.

Our Solutions



Versaterm
CallTriage



Versaterm
CommunityReport



Versaterm
Public Portal



Versaterm
CommunityConnect



Optimize interactions,
increase satisfaction



Enable efficient and
effective call handling
processes



Augment current
workflows and unify
databases



Emergency Call Handling

Emergency Communication Centers (ECCs) and Public Safety Answering Points (PSAPs) operate in an environment where every call is part of a connected workflow that depends on efficient information flow and timely coordination across systems.

As demand continues to grow across both emergency and non-emergency channels, agencies are managing increasing call volume alongside limited staffing capacity. This combination places greater pressure on communication centers to maintain speed, accuracy and consistency in every interaction. The agencies making the most progress are addressing both sides at once. Versaterm's solutions for emergency and non-emergency call handling work within the operational environment your agency already has, rather than requiring you to rebuild around them.

Our Solutions



Versaterm
CallTriage



Komutel
Komlog



Komutel
Komand911



Komutel
UCMSi3



Versaterm
CommunityReport



Improve the flow
of information with
seamless data sharing



Deploy across multiple
jurisdictions for better
coordination



Access details
on one screen for fast,
safer responses



Computer-Aided Dispatch

Public safety agencies have always expected CAD to dispatch reliably. Today, the expectation extends further. CAD sits at the center of operational decision-making, by connecting communications centers to field personnel, records systems, analytics and aerial assets within a single, coordinated picture.

When information flows automatically from call intake through dispatch to the field, dispatchers have the context they need at the moment decisions are made. Field personnel arrive with a clearer operational picture. Supervisors maintain real-time visibility across active incidents. From cross-jurisdiction coordination to drone-supported responses, a connected CAD gives agencies the situational awareness to respond with confidence.

Our Solutions



Versaterm
CAD



Versaterm Athena
CAD



Improve real-time
intelligence gathering for
data-informed decisions



Streamline access to
information and reduce
equipment fatigue



Analyze data, locations,
patterns and trends to
gather actionable insights



Real-Time Intelligence

Every incident creates a trail of information. Agencies need the ability to access and act on that information when decisions need to be made. When critical data is isolated across different systems, agencies lose the context needed to understand the full picture and take the right action at the right time, creating challenges that impact operations from the initial response through case resolution.

Versaterm helps agencies transform information into actionable intelligence by making critical insights available when and where they matter. By closing gaps between the information collected in the field and the decisions made throughout an incident, agencies strengthen collaboration, improve investigations and drive better outcomes.

Our Solutions



Versaterm
OpsIntel for Patrol



Versaterm
Visual Labs



Versaterm
DroneSense



Enhance your real-time
situational awareness
for safer, more efficient
incident management



Connect to the information
you need anywhere,
anytime for faster,
coordinated responses



Reduce single points
of failure for better
accountability with
integrated applications

Field Mobility

Accurate, comprehensive information changes what's possible in the field, not just how fast a call gets answered, but how confidently your people can act on what they know.

Mobile technologies make that possible by keeping personnel connected to dispatch, incident command and records directly. Your agency can unify, monitor and capture critical information in real time, empowering staff and strengthening service delivery while keeping them safe.

Our Solutions



Versaterm
CAD & MDT



Versaterm
RMS & MRE



Versaterm
Mobile



Versaterm
DroneSense



Versaterm
Adashi C&C



Versaterm
Visual Labs



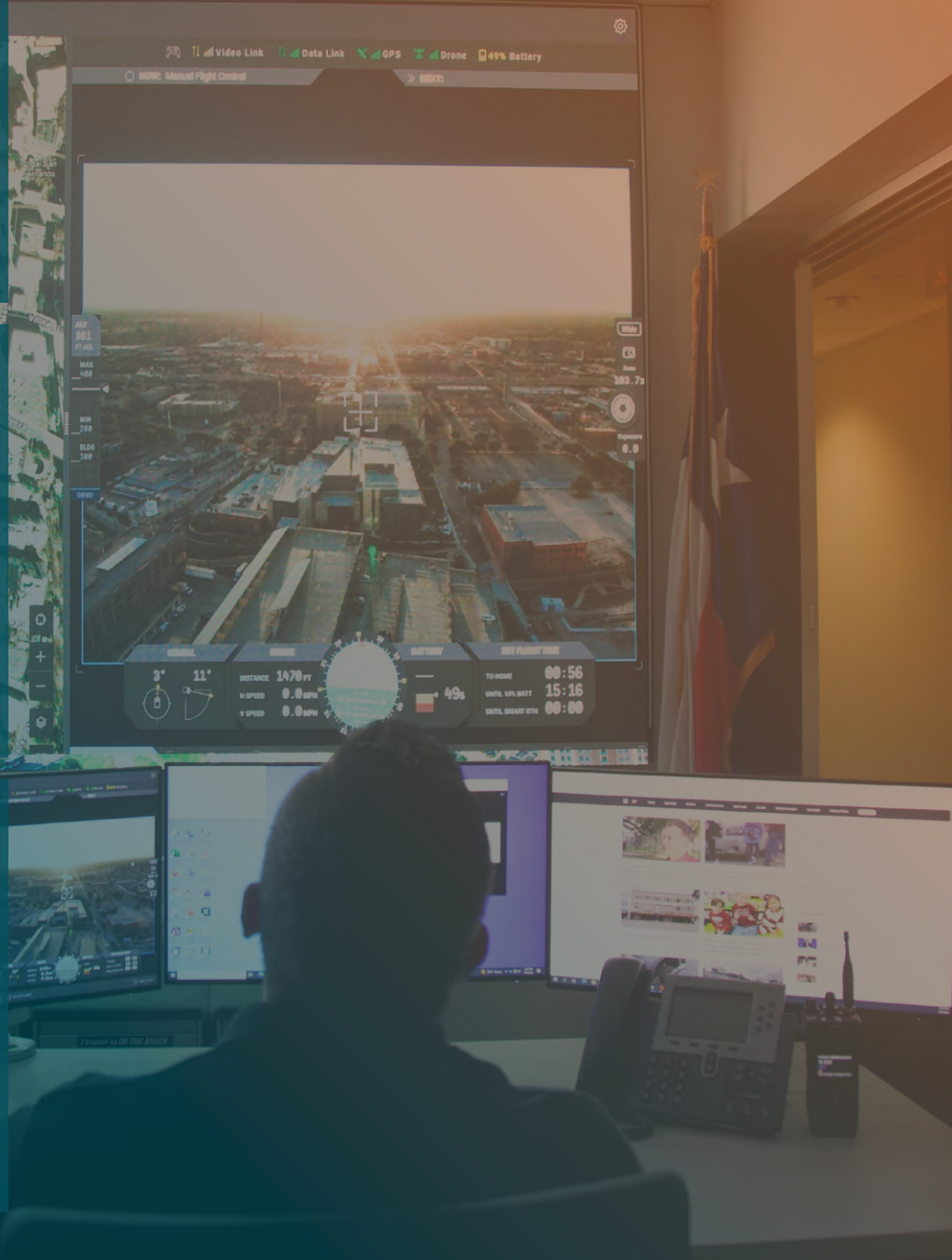
Rapid response
with Drone as
First Responder



Deploy a mixed fleet
of drones on one
software platform



Collaborate across
multiple agencies with
secure live-streaming
and shared missions



Drone Operations

Versaterm DroneSense delivers everything public safety agencies need to successfully deploy and manage a drone program that saves time, resources and most importantly lives. Our platform supports multiple operational models, all unified within a single, secure software platform. It supports a wide range of hardware, from DJI drones to NDAA-compliant and Blue UAS-cleared models, making fleet management simple and transparent. With Aloft integrating into Versaterm DroneSense, airspace intelligence and LAANC authorization will be accessible within the same platform.

Built for Every Mission: Drone as First Responder (DFR) | Search and Rescue (SAR) | Tactical Operations

Why Agencies Choose Versaterm DroneSense

- ▶ **Cost Efficiency:** Operate DFR and tactical drone programs at a lower cost compared to leading alternatives
- ▶ **Enhanced Situational Awareness:** Gain real-time visibility within and across agencies through secure live streaming, with mission sharing available instantly via text or email
- ▶ **Rapid Deployment & Expert Support:** Accelerate program readiness with guidance from our experienced training and professional services teams
- ▶ **Simplified Program Management:** Reduce administrative workload with automated flight logging and reporting, pilot and personnel tracking, maintenance scheduling, and training records all in one place
- ▶ **Security & Compliance:** Operate with confidence under the highest security standards, including SOC 2 Type II, CMMC 2.0 Level 2, and ISO 27001 certifications
- ▶ **Transparency & Public Trust:** Promote accountability with built-in transparency and audit tools that reinforce community trust
- ▶ **Seamless Integrations:** Connect to your existing workflows, including airspace safety, advanced geospatial systems, Real-Time Crime Centers (RTCC) and digital evidence management platforms



Improve operational efficiency and productivity with automatic uploads and bi-directional integrations



Provide accurate account of events when reviewing or presenting case evidence



Enhance data analysis and reporting using pre-filled forms, mobile access and robust editing capabilities

Records Management

Most records systems don't fail outright; they gradually become harder to use. The information is there, but accessing it and acting on it becomes increasingly difficult. That challenge extends beyond digital environments, where decades of paper case files in records rooms and archives slow retrieval, reporting, investigations and requests such as FOIA.

Agencies moving forward aren't addressing these complexities one at a time. They're taking a broader look at their records environment, both digital and physical, and asking how it can become a force multiplier for operations and decision-making.

Our Solutions



Versaterm
RMS



Versaterm
CommunityReport



Versaterm OpsIntel for
Criminal Intelligence



Versaterm OpsIntel for
Patrol



Versaterm
Document Conversion



Versaterm
Document Management



Organize, search and
report case details
efficiently



Ensure all data is uniform
for better analysis and
quality management



Simplify forensic sample
data management to
reduce backlogs



Forensics & Investigation

Modern investigations have grown more complex in some areas and require the handling of a variety of evidence, including digital. Conventional methods for case documentation, such as spreadsheets, word documents and emails, were effective enough for handling information and evidence in the past. Innovative solutions help streamline workflows and enhance chain-of-custody tracking to support more efficient and effective outcomes.

Today's crime labs and forensics units need modern case management solutions that can manage the large volumes and variety of evidence as well as lab consumables. Our solutions provide a comprehensive view of your operations and help you adhere to professional standards. Officers and detectives often have a wealth of data to sort through during an investigation. Our applications can help surface key trends and connections for important insights that drive data-informed decisions.

Our Solutions



Versaterm
Forensics



Versaterm
RMS



Versaterm
OpsIntel for Patrol



Versaterm
DroneSense



Versaterm OpsIntel for
Criminal Intelligence



Streamline investigation
case management with
online tracking



Simplify reporting by
easily generating a variety
of metrics



Improve transparency
and accountability from
better accessibility

Professional Standards

The most effective public safety agencies create consistent visibility across the entire professional standards process. From frontline documentation and supervisory review to formal investigations and community feedback, centralized oversight helps agencies strengthen accountability, improve consistency and identify patterns before they escalate.

When these elements are not connected, important signals can remain isolated until they develop into larger issues requiring formal investigation. A unified view across the organization helps leaders strengthen overall accountability.

Versaterm's professional standards software provides law enforcement, fire service and correctional agencies with a centralized framework to manage the full accountability lifecycle. By replacing disconnected systems and siloed documentation, agencies maintain a complete operational record across every stage of a case.

Our Solutions



Versaterm
IAPro



Versaterm
BlueTeam



Versaterm
EIPro



Versaterm
MakeNote



Versaterm
Public Portal



Versaterm Professional Standards Training

The Versaterm Professional Standards Training is a new comprehensive program of courses specifically designed for Professional Standards investigators, police commanders, field supervisors or any staff responsible for upholding agency service standards to their community. Public safety today operates in an environment of high expectations as never before. Established processes and proactive approaches to internal investigations provide the foundation for accountability, transparency and community trust.

The online Versaterm Professional Standards Training Program provides live, interactive sessions led by highly experienced instructors and covers instruction in the complexities of administrative investigations, ethical decision-making, early identification, officer wellness and additional topics focused on maintaining public support. Attendees are introduced to strategies and techniques for internal investigations that are then reinforced through practical scenarios.

- ▶ **Expert-Led Instruction:** Gain insights from experienced professionals in law enforcement and Professional Standards
- ▶ **Comprehensive Curriculum:** Covering a wide range of topics from ethical decision-making to effective investigation techniques
- ▶ **Exchanging Best Practice:** Connect with peers and experts in the field, learning and sharing knowledge and insights with other professionals dedicated to upholding law enforcement standards
- ▶ **Professional Development:** Demonstrate your commitment to ethical excellence and career advancement by leveraging these continuous learning opportunities that help to improve personnel's professional skillset
- ▶ **Built for Every Stage of A Career:** Designed with educational material for personnel at every experience level



Increase workflow efficiency
by simplifying intake processes
using shared RMS data and
customizable checklists



Keep officers and inmates
safe with a visual overview
of important inmate
information



Improve cross-agency
collaboration between
key stakeholders



Jail Management

Booking, custody, records and release are all critical parts of inmate management. The greatest opportunity isn't improving each individual process; it's ensuring they work together as one connected workflow.

When inmate information remains on a single, shared record, agencies gain greater visibility and confidence that staff are working with the most current information. That same connected data also supports professional standards, peer support and other critical workflows across the facility, helping ensure personnel receive the training and wellness resources they need.

A safe, defensible correctional operation takes more than a booking screen. It asks agencies to think about oversight as one connected system rather than a stack of separate tools, from the record itself to the people managing it to the accountability that must hold up months or years later. Versaterm offers solutions across all of it, for Sheriffs' jails and larger corrections facilities alike.

Our Solutions



Versaterm RMS for Cell
Management (Canada)



Versaterm RMS
for Jails (U.S.)



Reduce time spent
on charge processing,
case preparation and
e-disclosures



Improve efficiency by
simplifying data imports,
information sharing and
program analyses



Ensure consistent data
entry, reducing the
risk of human error on
critical information



Justice & Resolution

Managing all the moving parts of judicial proceedings and recovery programs doesn't need to be a struggle. Modern technology can remove some of the barriers to efficiency by enabling secure, timely and cost-effective exchanges of information between police, prosecution and other stakeholders.

Our Canadian prosecution solution enables the automated production of additional disclosure, eliminating duplication of content disclosed and generating memos to the prosecution to improve communication. Our case management solution helps reduce manual processes, track participant progress and manage cases more effectively. It allows the courts and program providers to spend less time entering and managing data and more time helping people through the court and rehabilitation process. Our community engagement solution provides prosecutors with a way to send key automated messages to keep victims informed and supported.

Our Solutions



Versaterm Charge
Management System



Versaterm
CaseWorX for Courts



Versaterm
CommunityConnect



Ensure information
is available whenever
required on a wide variety
of digital platforms



Access real-time details
from multiple sources
to support proactive
and peer-based care



Capture public feedback for
continuous improvement,
monitor survey ratings and
share compliments



Responder Health & Wellness

Responder wellness starts with visibility. Every shift brings stress, pressure and repeated exposure to difficult calls. Over time, those experiences add up. Yet much of the strain on law enforcement officers, firefighters, call takers, dispatchers and other personnel stays out of sight, handled quietly or not at all. In public safety, asking for help can still feel like a risk.

Even strong wellness programs can miss the moment to act without clear insight into how personnel are doing. Agencies may have resources in place, but leaders still need a way to know who may need outreach, when to act and whether their wellness efforts are actually reaching the people they're intended to support.

VersaTerm's solutions close the visibility gap that most wellness programs are not designed to solve. These tools connect wellness programs to the systems and data your agency already uses, helping leaders identify risk, support personnel at the right time and build a culture of trust before problems grow.

Our Solutions



VersaTerm
ElPro



VersaTerm
Mindbase



VersaTerm
CommunityConnect



Incorporate processes
and forms while adhering
to NTAC and other threat
assessment models



Create and follow
individualized
intervention plans for
student well-being



Use a federated search
to quickly pull critical
information from
external sources



School Safety

Students face a variety of challenges—from bullying and home-related insecurities to mental health concerns—that create stress and interfere with their ability to succeed. Sometimes there are early warning signs. Schools need to document and spot potential problem areas to intervene and provide the right services for student well-being and reduce threats to community safety.

Our solutions provide situational awareness and connect workflows for a robust case management tool with an integrated, multi-database search portal. Best practices are also available to help guide teams and improve outcomes for at-risk students and create a safe school environment.

Our Solutions



Versaterm
CaseWorX
for Schools



Versaterm
Visual Labs

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