

# Versaterm OpsIntel

## Customer Success Stories

### Warrant Issued in Stop & Go Theft Within 10 Days of Deployment and Training of Versaterm OpsIntel

**1/6/2020** - Versaterm OpsIntel is deployed, and training takes place.

**1/10/2020 - 1st Shift** - A bulletin is created in Versaterm OpsIntel for a theft at a Stop & Go Convenience store. The manager has advised that the suspect has hit multiple stores of his throughout the city.

**1/10/2020 - 2nd Shift** - After the shift ended, officers on the next shift see the bulletin and add comments noting a potential suspect who they previously arrested for doing the same thing and matched the description.

**1/15/2020** - The updates to the bulletin were seen by the originating officer who created the bulletin. He secured a positive ID on the suspect and issued warrants for his arrest for the theft.

With the help of Versaterm OpsIntel, officers on two different shifts were able to easily share valuable information with each other on a suspect, leading to warrants being issued – all within 10 days of being trained on Versaterm OpsIntel.



#### Toledo Police Department (Toledo, Ohio)

- Sworn Officers: 606
- Non-Sworn Support: 61
- Toledo Population: 274,975
- # of calls for service: Over 213,000 per year

## With Inter-Agency Cooperation and Versaterm OpsIntel, a Murder Suspect Is Arrested

**3/21/19** - Shots were fired into a residence at a neighboring jurisdiction. Officer Safety is completed and shared.

**3/25/19** - There is a retaliation event in Lansing. The victim from a neighboring jurisdiction broke into the suspect family's house with a firearm. An arrest was made when follow up was conducted outside of the jurisdiction house.

**3/26/19** - Further threats were made at another address in Lansing to a female associated to the group. A bulletin is created in Versaterm OpsIntel. Officers recognize the names and addresses from a previous parking complaint and add notes about another address for the accused to the bulletin.

**5/9/19** - A fatal stabbing occurs with the accused from previous events. Once identified, officers search and find the bulletin in Versaterm OpsIntel with address information. Officers are at the house less than 15 minutes before the accused leaves, and he is taken into custody. The address where the offender was arrested was only in Versaterm OpsIntel. It was put there because of the minor parking complaint. There was no other documented association to it. When officers arrived, the accused was arrested walking to his car.

Thanks to Versaterm OpsIntel and inter-agency cooperation, a violent criminal is taken off the street.



### Lansing Police Department (Lansing, Michigan)

- Sworn Officers: 203
- Patrol Officers: 132
- Detectives: 25
- Crime Analysts: 3 FT, 2 Graduate Students
- Non-Sworn Support: 37
- Patrol Staffing: 3 - 10 hr. shifts in 4 sectors - 11 Community Police Officers
- Lansing Population: 116,986

## Christmas Porch Pirates Apprehended Within 24 Hours with the Help of Versaterm OpsIntel

**12/14/19** - A Records Clerk receives personal notifications about package thefts in the area. The Records Clerk creates a “wanted bulletin” in Versaterm OpsIntel from home.

**12/15/19** - Patrol stops a vehicle and identifies the male and female from the pictures in the “bulletin” that was posted the day before and makes an arrest.

With the help of Versaterm OpsIntel, these porch pirates were arrested within 24 hours of the “wanted bulletin” being created.



### Lansing Police Department (Lansing, Michigan)

#### 2017

- Lansing identified as 16th Most Dangerous City (Wall Street Journal)
- Selected to participate in Public Safety Partnership
- Awarded Technology Innovation for Public Safety grant to purchase Versaterm OpsIntel

#### December 2018

- Versaterm OpsIntel launched as primary Criminal Intelligence Program
- Trainings conducted for all Executive Command and selected patrol
- Trainings conducted for Sergeants and Lieutenants
  - » All shift briefings conducted electronically using Versaterm OpsIntel
- Training conducted for all department members and support staff
- All crime related group communication removed from email

## Carjacking in Deltona, FL Leads to ID and Arrest of Suspect in Shooting in Ormond Beach, FL With the Help of Data Found in Versaterm OpsIntel

**11/10/18** - 300 to 400 people were at an event at the Skate and Shake in Ormond Beach, Florida when a suspect opened fire. No one was hit by gunfire, but a vehicle was riddled with bullet holes and one shot went through a window at a nearby Little Feet Academy daycare facility.

**12/5/18** - An armed carjacking of a young woman takes place in Deltona, Florida.

**12/20/18** - A person of interest is questioned in the carjacking case. He gave detectives his Instagram handle. The detective did a search in Versaterm OpsIntel of the Instagram handle. A bulletin from the Ormond Beach shooting came up. He is questioned about that shooting and admits to being there. A weapon that was seized from the suspect was determined to be used in both shootings.

**12/21/18** - The suspect is arrested for the shooting in Ormond Beach and well as the carjacking in Deltona. Ormond Beach and Deltona are 35 miles apart and the detectives working both cases didn't know each other which makes the bulletin that came up in Versaterm OpsIntel even more crucial.

With the help of Versaterm OpsIntel, the detectives were able to connect the dots and arrest the suspect for both violent crimes, taking a dangerous criminal off the street.



### Volusia County/Daytona Beach, Florida

#### Agency and jurisdictional demographics

- 500,000 total residents
- 14 Law Enforcement Agencies from as small as 10 to 500
- 100,000 - 500,000 people per event for Special Events such as Bike Week, Race Week, Worlds Most Famous Beach
- Urban/Rural
- Million calls for service per year County Wide

#### Daytona Beach 2018

Calls for Service: 173,323

Total Part One Crimes: 4,108