

Detailed Agenda

Monday, October 27, 2025

07:00 AM-08:00 AM Registration/Attendee Check-in	
Location:	Grand Palm Colonnade W.

08:00 AM-05:00 PM Professional Standards Training Course - Day 1	
Location:	Tarpon Key
Description:	For the second year, we are offering our Professional Standards Investigations Training as a pre-conference option, now expanded to a comprehensive two-day session. This popular course provides attendees with in-depth insights, hands-on learning and best practices for managing Professional Standards investigations.

Tuesday, October 28, 2025

07:30 AM-08:00 AM Registration/Attendee Check-in	
Location:	Grand Palm Colonnade W.

08:00 AM-05:00 PM Professional Standards Training Course - Day 2	
Location:	Tarpon Key
Description:	Participants will explore key investigative techniques, reporting strategies and real-world applications, making it ideal for both new and experienced users seeking to help improve workflows. By attending this add-on, you will gain valuable expertise to uphold your agency's integrity and reputation in today's high-expectation environment.

03:00 PM-07:30 PM Registration/Attendee Check-in	
Location:	Blue Heron Foyer

07:00 PM-10:00 PM Welcome Reception	
Location:	Garden Courtyard
Description:	Dress code: Business casual Once you get settled in your hotel room, come hang out with everyone for some refreshments. This will be a good way to start connecting with everyone at the conference. Don't forget to bring your conference badge.

Wednesday, October 29, 2025

07:30 AM-08:30 AM	Breakfast
Location:	Banyan Breezeway

07:30 AM-02:15 PM	Registration/Delegate Services
Location:	Grand Palm Colonnade W.

08:30 AM-09:45 AM	Welcome & General Session Presentations
Location:	The Pavillion

09:45 AM-10:00 AM	Break
Location:	Banyan Breezeway

10:00 AM-11:30 AM	Versaterm IAPro Basic Training Next Gen	1A.01
Speaker(s):	Amy Mills/Shelly Bracken	
Location:	The Pavillion	
Description:	<p>This 2-part track is intended for brand new users. Please note that this 2-part course is only being offered one time. People attending this track will learn the basics of all things IAPro including:</p> <ul style="list-style-type: none"> • Basic Entry of an incident and working an incident within IAPro • Looking up information on employees and citizens • Looking for data/reports • Understanding security • Administrator features 	
	Category: Classroom Training	Stream: IAPro

10:00 AM-11:30 AM	The Basics of Versaterm BlueTeam	1A.02
Speaker(s):	Steve Gatterman/Brian Knudsen	
Location:	Tarpon Key	
Description:	<p>This track will cover the basics of Versaterm BlueTeam including:</p> <ul style="list-style-type: none"> • Initial entry/forwarding • Review process • Movement of incidents from Versaterm BlueTeam into Versaterm IAPro • Movement of incidents from IAPro to Versaterm BlueTeam • Employee explorer/EI dashboard 	
	Category: Classroom Training	Stream: BlueTeam

10:00 AM-11:30 AM	Building the Foundation of Your Wellness Program	1A.03
Speaker(s):	Shawn Ross/Mark Higbee	
Location:	Sawyer Key	
Description:	We will discuss what types of information/data should be included in your wellness program. We will also cover the difference between thresholds and peer analysis. Students will learn how to evaluate their current system to determine if their thresholds/criteria need to be modified.	
	Category: Information Session	Stream: EIPro, Health & Wellness

10:00 AM-11:30 AM	Case Investigation Management	1A.04
Speaker(s):	Kyle Morse/Ryan Olsson	
Location:	Long Key	
Description:	<p>We are going to discuss best practices for managing complaints (and other incident types) starting with Versaterm PublicPortal (or entry via Versaterm IAPro/Versaterm BlueTeam) and going all the way through to closing the case.</p> <p>Concepts covered:</p> <ul style="list-style-type: none"> • How Versaterm PublicPortal works, how to screen cases, and how to bring them into Versaterm IAPro • Various options for initiating complaints via Versaterm IAPro or Versaterm BlueTeam • Managing the clock (statutory/policy-driven timelines) • Using tasks, case notes, and stages to your advantage • Best practices for reviewing cases • Communicating with your complainant • Documenting outcomes and closing the case 	
	Category: Classroom Training	Stream: Case Management

10:00 AM-11:30 AM	Unite Training Portal, Updates and Troubleshooting Our Applications	1A.05
Speaker(s):	David Barefield/Mark Gamberdella Jr.	
Location:	Bird Key	
Description:	Want to know more about Unite (our resource site for our customers)? Our team will cover application documentation, training opportunities, help desk requests, and email subscriptions. We will also discuss how to update your applications and troubleshoot any errors/issues you may have when running our applications.	
	Category: Information Session	Stream: Technical

10:00 AM-11:30 AM	Product Overview: Visual Labs & Document Conversion		1A.06
Speaker(s):	Versaterm Staff		
Location:	Indian Key		
Description:	<p>Visual Labs: We took a completely different approach to body worn cameras compared to the many other "camera-only" products on the market today. This session overviews where the solution is going next by looking at upcoming features and the roadmap.</p> <p>Document Conversion: Converting your hardcopy records to a digital format presents an opportunity for managing files more efficiently. If you are considering a project, careful planning is a must to ensure its success. Implementing best practices helps the digitization process efficiency and accuracy. Join us to learn why professional document conversion services are important for public safety organizations.</p>		
	Category: Information Session	Stream: Ecosystem	

10:00 AM-11:30 AM	One-on-One Meeting with a Trainer		1A.07
Speaker(s):	Various Trainers		
Location:	Jacaranda Hall		
Description:	Have specific questions about your data or how to use our software? We will have multiple trainers available each day to answer questions on a drop-in basis. Please note that sessions are limited to 30 minutes per session to allow everyone access to a trainer.		
	Category: 1:1 Meeting	Stream: One-On-One Training	

11:30 AM-12:30 PM	Lunch		
Location:	Banyan Breezeway		

12:30 PM-02:00 PM	Versaterm IAPro Basic Training Transitioning to v9		1B.01
Speaker(s):	Amy Mills/Nancy Felix		
Location:	The Pavillion		
Description:	<p>This 2-part track is intended for brand new users. Please note that this 2-part course is only being offered one time. People attending this track will learn the basics of all things IAPro including:</p> <ul style="list-style-type: none"> • Basic Entry of an incident and working an incident within IAPro • Looking up information on employees and citizens • Looking for data/reports • Understanding security • Administrator features 		
	Category: Classroom Training	Stream: IAPro	

12:30 PM-02:00 PM	Versaterm BlueTeam: Advanced Features & Functionality		1B.02
Speaker(s):	Steve Gatterman/Brian Knudsen		
Location:	Tarpon Key		
Description:	<p>This track will cover more advanced features in Versaterm BlueTeam including:</p> <ul style="list-style-type: none"> • New features within this application • User configurations • Email notification system • Managing mandated/required features • Editing Versaterm BlueTeam entries and associated logs • Summary templates and response templates 		
	Category: Classroom Training	Stream: BlueTeam	

12:30 PM-02:00 PM	Employee Wellness: Best Practices Using Alerts		1B.03
Speaker(s):	Shawn Ross/Mark Higbee		
Location:	Sawyer Key		
Description:	<p>You have an alert – now what? We will discuss best practices for managing alerts or wellness incidents. Topics include:</p> <ul style="list-style-type: none"> • Should alerts be evaluated before they are sent to others • Who should see/manage alerts • Who should see the alerts and what should they do with the information • How to close out alerts 		
	Category: Classroom Training	Stream: EIPro, Health & Wellness	

12:30 PM-02:00 PM	Versaterm Public Portal and Transparency Dashboards		1B.04
Speaker(s):	Jerome Forrest		
Location:	Long Key		
Description:	<p>Learn how Public Portal can not only save your staff time, but you are also able to have a transparent process for accepting complaints and compliments on your employees. You will also learn about our new transparency dashboard feature, which allows agencies to post data from IAPro (complaint, use of force, and pursuit data) to the public.</p>		
	Category: Classroom Training	Stream: IAPro	

12:30 PM-02:00 PM	Accreditation, State Standards, and Working with Oversight Teams	1B.05
Speaker(s):	Tim Gately/Tom Morris	
Location:	Bird Key	
Description:	<p>Learn how to use Versaterm IAPro to meet various state/accreditation standards. If your agency has some form of oversight, we will show you how to manage permissions for viewing cases and how to track oversight findings/outcomes. We will show you how to:</p> <ul style="list-style-type: none"> • Use and set up the CIMRS report (CALEA) • Use tasks to show proof that a standard was completed • Use categories and other features to make state reporting easier • Use security features to share incidents with oversight groups • Track oversight findings/outcomes separately from the agency review • Manage any mandates your agency may have and discuss how best to manage those items within our application 	
	Category: Classroom Training	Stream: Best Practices & Accreditation

12:30 PM-02:00 PM	Investigating Drone Mishaps, Misuse & Complaints	1B.06
Speaker(s):	Versaterm Staff	
Location:	Indian Key	
Description:	<p>Investigating Drone Mishaps, Misuse & Complaints</p> <p>Learn how to investigate drone mishaps, misuse allegations, and community complaints. This session highlights what data to capture, how to ensure program integrity and how to establish accountability within law enforcement drone programs.</p>	
	Category: Information Session	Stream: Ecosystem

12:30 PM-02:00 PM	One-on-One Meeting with a Trainer	1B.07
Speaker(s):	Various Trainers	
Location:	Jacaranda Hall	
Description:	<p>Have specific questions about your data or how to use our software? We will have multiple trainers available each day to answer questions on a drop-in basis. Please note that sessions are limited to 30 minutes per session to allow everyone access to a trainer.</p>	
	Category: 1:1 Meeting	Stream: One-On-One Training

02:00 PM-02:15 PM	Break
Location:	Banyan Breezeway

02:15 PM-03:45 PM	Versaterm IAPro 9 Advanced Features & Functionality		1C.01
Speaker(s):	Ryan Olsson/Kyle Morse		
Location:	The Pavillion		
Description:	Check out the latest version of IAPro. You will learn all about the new features in IAPro and see all the enhancements that have been made to this application.		
	Category: Classroom Training	Stream: IAPro	

02:15 PM-03:45 PM	Versaterm BlueTeam Integrations		1C.02
Speaker(s):	Harsh Shah		
Location:	Tarpon Key		
Description:	This workshop will explore the integration of Versaterm BlueTeam and Versaterm CommunityConnect.		
	Category: Classroom Training	Stream: BlueTeam	

02:15 PM-03:45 PM	Employee Wellness and Versaterm Mindbase		1C.03
Speaker(s):	Versaterm Staff		
Location:	Sawyer Key		
Description:	In today's environment, providing a way for first responders to reset in difficult moments and take steady, incremental steps toward positive change isn't just a want - it's a necessity. With Versaterm Mindbase, first responders are equipped with personalized learning content and mental health and fitness tracking through a single always-on application that is purpose-built in every way. Learn more about the newest member of the Versaterm family.		
	Category: Information Session	Stream: EIPro, Health & Wellness	

02:15 PM-03:45 PM	Introduction to Versaterm MakeNote's Evaluation Capabilities		1C.04
Speaker(s):	Bob Armstrong/Tom Morris		
Location:	Long Key		
Description:	More and more agencies are using MakeNote to track performance notes and create evaluations. Come to this class and we will show you how to track employee performance and create an evaluation using those performance notes. For existing MakeNote users, we will cover new features and gather important feedback from you to enhance your user experience.		
	Category: Classroom Training	Stream: MakeNote: Evaluations and Supervisory Notes	

02:15 PM-03:45 PM	Best Practices: Policy Revisions and Federal Oversight	1C.05
Speaker(s):	Chad Ryan & Sgt. Seth Zacharias, Guardian Police Solutions	
Location:	Bird Key	
Description:	This workshop will provide the opportunity to discuss the importance of policy decisions and how to assess and implement best-practice IA policies.	
	Category: Information Session	Stream: Best Practices & Accreditations

02:15 PM-03:45 PM	Product Overview: Versaterm Adashi C&C, Fire Solutions & Versaterm CAD/MDT, Fire Roundtable	1C.06
Speaker(s):	Versaterm Staff	
Location:	Indian Key	
Description:	Overview of the Versaterm fire software solutions & Versaterm CAD/MDT Portfolio. We will feature products that can enhance your agency operations. Fire Roundtable.	
	Category: Information Session	Stream: Ecosystem

02:15 PM-03:45 PM	One-on-One Meeting with a Trainer	1C.07
Speaker(s):	Various Trainers	
Location:	Jacaranda Hall	
Description:	Have specific questions about your data or how to use our software? We will have multiple trainers available each day to answer questions on a drop-in basis. Please note that sessions are limited to 30 minutes per session to allow everyone access to a trainer.	
	Category: 1:1 Meeting	Stream: One-On-One Training

03:45 PM-05:45 PM	Free Time
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05:45 PM-08:30 PM	Technology & Services Showcase
Location:	The Pavillion
Description:	Dress code: Business casual Join us as we explore what our many exhibitors and sponsors have to offer! Hot & cold food stations, as well as refreshments, will be provided.

08:30 PM-11:00 PM	Evening Social
Location:	The Pavillion
Description:	<p>Dress code: Business casual</p> <p>The evening continues into the 2nd annual evening social immediately after the Technology & Services Showcase ends. Stick around for entertainment and more refreshments.</p>

Thursday, October 30, 2025

07:30 AM-08:30 AM	Breakfast
Location:	Banyan Breezeway

07:30 AM-03:15 PM	Registration/Delegate Services
Location:	Blue Heron Foyer

08:30 AM-09:45 AM	Daily Announcements, Public Portal & Transparency Dashboards, and MakeNote
Location:	The Pavillion

09:45 AM-10:00 AM	Break
Location:	Banyan Breezeway

10:00 AM-12:00 PM	Making the Most of Versaterm IAPro	2A.01
Speaker(s):	Dawn Sprayberry/Eric Boetcher	
Location:	The Pavillion	
Description:	<p>Attend this course and learn all about the features that you may not know are there but can help you improve agency efficiency. Examples include:</p> <ul style="list-style-type: none"> • Using tasks and running sheets to your advantage • Stages • IAPro Today • Disclosing information/hearings/appearances • Oversight findings • IAPro templates • Purging information/logs 	
	Category: Information Session	Stream: IAPro

10:00 AM-12:00 PM	The Basics of Versaterm BlueTeam (R)	2A.02
Speaker(s):	Brian Knudsen/Steve Gatterman	
Location:	Tarpon Key	
Description:	<p>This track will cover the basics of Versaterm BlueTeam including:</p> <ul style="list-style-type: none"> • Initial entry/forwarding • Review process • Movement of incidents from Versaterm BlueTeam into Versaterm IAPro • Movement of incidents from IAPro to Versaterm BlueTeam • Employee explorer/EI dashboard 	
	Category: Classroom Training	Stream: BlueTeam

10:00 AM-12:00 PM Advanced Training for Versaterm EiPro 2A.03		
Speaker(s):	Tim Gately/Shelly Bracken	
Location:	Sawyer Key	
Description:	Want to learn more about how EiPro can be used for peer-to-eer analysis? This application helps agencies use standard deviation analysis to determine who may be at risk within your organization.	
	Category: Classroom Training	Stream: EiPro, Health & Wellness

10:00 AM-12:00 PM Versaterm Public Portal and Transparency Dashboards (R) 2A.04		
Speaker(s):	Jerome Forrest	
Location:	Long Key	
Description:	Learn how Public Portal can not only save your staff time, but you are also able to have a transparent process for accepting complaints and compliments on your employees. You will also learn about our new transparency dashboard feature, which allows agencies to post data from IAPro (complaint, use of force, and pursuit data) to the public.	
	Category: Classroom Training	Stream: IAPro

10:00 AM-12:00 PM Cloud Hosting 2A.05		
Speaker(s):	Versaterm Staff	
Location:	Bird Key	
Description:	Join us for this informational session on migrating your on-prem to cloud.	
	Category: Information Session	Stream: Technical

10:00 AM-12:00 PM Versaterm IAPro Basic Training Next Gen (R) 2A.06		
Speaker(s):	Amy Mills/Nancy Felix	
Location:	Indian Key	
Description:	<p>This 2-part track is intended for brand new users. Please note that this 2-part course is only being offered one time. People attending this track will learn the basics of all things IAPro including:</p> <ul style="list-style-type: none"> • Basic Entry of an incident and working an incident within IAPro • Looking up information on employees and citizens • Looking for data/reports • Understanding security • Administrator features 	
	Category: Classroom Training	Stream: IAPro

10:00 AM-12:00 PM One-on-One Meeting with a Trainer 2A.07	
Speaker(s):	Various Trainers
Location:	Jacaranda Hall
Description:	Have specific questions about your data or how to use our software? We will have multiple trainers available each day to answer questions on a drop-in basis. Please note that sessions are limited to 30 minutes per session to allow everyone access to a trainer.
	<div>Category: 1:1 Meeting</div> <div>Stream: One-On-One Training</div>

12:00 PM-01:00 PM Lunch	
Location:	Banyan Breezeway

01:00 PM-03:00 PM Versaterm IAPro Reports: Introduction 2B.01	
Speaker(s):	Eric Boetcher/Nancy Felix
Location:	The Pavillion
Description:	<p>We are going to cover the basic reporting features in IAPro including:</p> <ul style="list-style-type: none"> • Employee reports • Queries, Find Fast, Advanced features • Basic web reports
	<div>Category: Classroom Training</div> <div>Stream: IAPro</div>

01:00 PM-03:00 PM Versaterm BlueTeam Integrations (R) 2B.02	
Speaker(s):	Harsh Shah
Location:	Tarpon Key
Description:	This workshop will explore the integration of Versaterm BlueTeam and Versaterm CommunityConnect.
	<div>Category: Classroom Training</div> <div>Stream: BlueTeam</div>

01:00 PM-03:00 PM Building the Foundation of Your Wellness Program (R) 2B.03		
Speaker(s):	Shawn Ross/Mark Higbee	
Location:	Sawyer Key	
Description:	We will discuss what types of information/data should be included in your wellness program. We will also cover the difference between thresholds and peer analysis. Students will learn how to evaluate their current system to determine if their thresholds/criteria need to be modified.	
	Category: Information Session	Stream: EIPro, Health & Wellness

01:00 PM-03:00 PM Investigator Information 2B.04		
Speaker(s):	Versaterm Staff	
Location:	Long Key	
Description:		
	Category: Information Session	Stream: Case Management

01:00 PM-03:00 PM Unite Training Portal, Updates and Troubleshooting Our Applications (R) 2B.05		
Speaker(s):	David Barefield/Mark Gamberdella Jr.	
Location:	Bird Key	
Description:	Want to know more about Unite (our resource site for our customers)? Our team will cover application documentation, training opportunities, help desk requests, and email subscriptions. We will also discuss how to update your applications and troubleshoot any errors/issues you may have when running our applications.	
	Category: Information Session	Stream: Technical

01:00 PM-03:00 PM Administrating Versaterm IAPro 2B.06		
Speaker(s):	Maria Stacho/Donna Vinje	
Location:	Indian Key	
Description:	Students will learn everything about how to administer Versaterm IAPro including how to create new user accounts and how to access new features. We will also cover features that can only be performed by the administrator.	
	Category: Classroom Training	Stream: IAPro

01:00 PM-03:00 PM One-on-One Meeting with a Trainer 2B.07	
Speaker(s):	Various Trainers
Location:	Jacaranda Hall
Description:	Have specific questions about your data or how to use our software? We will have multiple trainers available each day to answer questions on a drop-in basis. Please note that sessions are limited to 30 minutes per session to allow everyone access to a trainer.
	<div>Category: 1:1 Meeting</div> <div>Stream: One-On-One Training</div>

03:00 PM-03:15 PM Break	
Location:	Banyan Breezeway

03:15 PM-05:00 PM Versaterm IAPro Reports: Advanced Training 2C.01	
Speaker(s):	Donna Vinje/Maria Stacho
Location:	The Pavillion
Description:	<p>Come prepared for some next level reports including:</p> <ul style="list-style-type: none"> Stacked reports Demographic and age/years of service reports Pushing data to Excel and using pivot tables HR and usage logs related reports Data cleansing reports
	<div>Category: Classroom Training</div> <div>Stream: IAPro</div>

03:15 PM-05:00 PM Versaterm BlueTeam: Advanced Features & Functionality (R) 2C.02	
Speaker(s):	Steve Gatterman/Bob Armstrong
Location:	Tarpon Key
Description:	<p>This track will cover more advanced features in Versaterm BlueTeam including:</p> <ul style="list-style-type: none"> New features within this application User configurations Email notification system Managing mandated/required features Editing Versaterm BlueTeam entries and associated logs Summary templates and response templates
	<div>Category: Classroom Training</div> <div>Stream: BlueTeam</div>

03:15 PM-05:00 PM Employee Wellness: Best Practices Using Alerts (R)		2C.03
Speaker(s):	Mark Higbee/Shawn Ross	
Location:	Sawyer Key	
Description:	<p>You have an alert – now what? We will discuss best practices for managing alerts or wellness incidents. Topics include:</p> <ul style="list-style-type: none"> • Should alerts be evaluated before they are sent to others • Who should see/manage alerts • Who should see the alerts and what should they do with the information • How to close out alerts 	
	Category: Classroom Training	Stream: EIPro, Health & Wellness

03:15 PM-05:00 PM IAPro Canadian Users Roundtable		2C.04
Speaker(s):	Michael Blumberg/Tim Conner	
Location:	Long Key	
Description:	<p>Our Canadian partners are invited to attend this roundtable (only offered once) where we will discuss the latest initiatives that are unique to our Canadian partners. There will also be an opportunity to network with our Canadian partners and give us insight on how you use our applications.</p>	
	Category: Feedback Session	Stream: IAPro

03:15 PM-05:00 PM Understanding Purviews		2C.05
Speaker(s):	Nancy Felix/Dawn Sprayberry	
Location:	Bird Key	
Description:	<p>Sharing data with BlueTeam/EIPro users? If so, you need to understand purview and the various controls that are used to limit who people see and what content they see when using BlueTeam and EIPro.</p>	
	Category: Classroom Training	Stream: Technical

03:15 PM-05:00 PM Versaterm IAPro Basic Training Transitioning to v9 (R)		2C.06
Speaker(s):	Amy Mills/Shelly Bracken	
Location:	Indian Key	
Description:	<p>This 2-part track is intended for brand new users. Please note that this 2-part course is only being offered one time. People attending this track will learn the basics of all things IAPro including:</p> <ul style="list-style-type: none"> • Basic Entry of an incident and working an incident within IAPro • Looking up information on employees and citizens • Looking for data/reports • Understanding security • Administrator features 	
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03:15 PM-05:00 PM One-on-One Meeting with a Trainer		2C.07
Speaker(s):	Various Trainers	
Location:	Jacaranda Hall	
Description:	<p>Have specific questions about your data or how to use our software? We will have multiple trainers available each day to answer questions on a drop-in basis. Please note that sessions are limited to 30 minutes per session to allow everyone access to a trainer.</p>	
	Category: 1:1 Meeting	Stream: One-On-One Training

05:00 PM End of Sessions/Free Time	
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Friday, October 31, 2025

07:30 AM-08:30 AM		Breakfast			
Location:		Banyan Breezeway			
07:30 AM-01:00 PM		Registration/Delegate Services			
Location:		Blue Heron Foyer			
08:30 AM-09:45 AM		Daily Announcements, Versaterm BlueTeam, Q&A, Farewell Remarks			
Location:		The Pavillion			
09:45 AM-10:00 AM		Break			
Location:		Banyan Breezeway			
10:00 AM-12:00 PM		Administrating Versaterm IAPro (R)		3A.01	
Speaker(s):		Maria Stacho/Donna Vinje			
Location:		The Pavillion			
Description:		Students will learn everything about how to administer Versaterm IAPro including how to create new user accounts and how to access new features. We will also cover features that can only be performed by the administrator.			
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10:00 AM-12:00 PM		The Basics of Versaterm BlueTeam (R)			3A.02
Speaker(s):		Brian Knudsen/Steve Gatterman			
Location:		Tarpon Key			
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10:00 AM-12:00 PM Advanced Training for Versaterm EIPro (R) 3A.03		
Speaker(s):	Tim Gately/Shelly Bracken	
Location:	Sawyer Key	
Description:	Want to learn more about how EiPro can be used for peer-to-eer analysis? This application helps agencies use standard deviation analysis to determine who may be at risk within your organization.	
	Category: Classroom Training	Stream: EIPro, Health & Wellness

10:00 AM-12:00 PM Drone Program Community & Media Relations 3A.04		
Speaker(s):	Versaterm Staff	
Location:	Long Key	
Description:	Discover best practices for establishing strong relationships with your community and the media to build trust in your drone program. This session covers how to engage your community, build effective drone operations dashboards, and manage FOIA requests with transparency.	
	Category: Information Session	Stream: Ecosystem

10:00 AM-12:00 PM Ask Me Anything: Meet the Team/Panel Discussion 3A.05		
Speaker(s):	Harsh Shah/Tim Conner/Michael Blumberg	
Location:	Bird Key	
Description:	Take this opportunity to meet our team and ask your questions.	
	Category: Information Session	Stream: Technical

10:00 AM-12:00 PM Product Overview: Visual Labs & Document Conversion (R) 3A.06		
Speaker(s):	Versaterm Staff	
Location:	Indian Key	
Description:	<p>Visual Labs: We took a completely different approach to body worn cameras compared to the many other "camera-only" products on the market today. This session overviews where the solution is going next by looking at upcoming features and the roadmap.</p> <p>Document Conversion: Converting your hardcopy records to a digital format presents an opportunity for managing files more efficiently. If you are considering a project, careful planning is a must to ensure its success. Implementing best practices helps the digitization process efficiency and accuracy. Join us to learn why professional document conversion services are important for public safety organizations.</p>	
	Category: Information Session	Stream: Ecosystem

10:00 AM-12:00 PM	One-on-One Meeting with a Trainer	3A.07
Speaker(s):	Various Trainers	
Location:	Jacaranda Hall	
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	Category: 1:1 Meeting	Stream: One-On-One Training

12:00 PM-01:00 PM	Lunch
Location:	Banyan Breezeway

01:00 PM-03:00 PM	Versaterm IAPro Reports: Introduction (R)	3B.01
Speaker(s):	Eric Boetcher/Nancy Felix	
Location:	The Pavillion	
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	Category: Classroom Training	Stream: IAPro

01:00 PM-03:00 PM	Unite Training Portal, Updates and Troubleshooting Our Applications (R)	3B.02
Speaker(s):	David Barefield/Mark Gamberdella Jr.	
Location:	Tarpon Key	
Description:	Want to know more about Unite (our resource site for our customers)? Our team will cover application documentation, training opportunities, help desk requests, and email subscriptions. We will also discuss how to update your applications and troubleshoot any errors/issues you may have when running our applications.	
	Category: Information Session	Stream: Technical

01:00 PM-03:00 PM Employee Wellness: Best Practices Using Alerts (R)		3B.03
Speaker(s):	Mark Higbee/Shawn Ross	
Location:	Sawyer Key	
Description:	<p>You have an alert – now what? We will discuss best practices for managing alerts or wellness incidents. Topics include:</p> <ul style="list-style-type: none"> • Should alerts be evaluated before they are sent to others • Who should see/manage alerts • Who should see the alerts and what should they do with the information • How to close out alerts 	
	Category: Classroom Training	Stream: EIPro, Health & Wellness

01:00 PM-03:00 PM Introduction to Versaterm MakeNote's Evaluation Capabilities (R)		3B.04
Speaker(s):	Bob Armstrong/Tom Morris	
Location:	Long Key	
Description:	<p>More and more agencies are using MakeNote to track performance notes and create evaluations. Come to this class and we will show you how to track employee performance and create an evaluation using those performance notes. For existing MakeNote users, we will cover new features and gather important feedback from you to enhance your user experience.</p>	
	Category: Classroom Training	Stream: MakeNote: Evaluations and Supervisory Notes

01:00 PM-03:00 PM Ask Me Anything: Meet the Team/Panel Discussion (R)		3B.05
Speaker(s):	Harsh Shah/Tim Conner/Michael Blumberg	
Location:	Bird Key	
Description:	Take this opportunity to meet our team and ask your questions.	
	Category: Information Session	Stream: Technical

01:00 PM-03:00 PM Versaterm IAPro 9 Advanced Features & Functionality (R)		3B.06
Speaker(s):	Ryan Olsson/Kyle Morse	
Location:	Indian Key	
Description:	<p>Check out the latest version of IAPro. You will learn all about the new features in IAPro and see all the enhancements that have been made to this application.</p>	
	Category: Classroom Training	Stream: IAPro

01:00 PM-03:00 PM	One-on-One Meeting with a Trainer		3B.07
Speaker(s):	Various Trainers		
Location:	Jacaranda Hall		
Description:	Have specific questions about your data or how to use our software? We will have multiple trainers available each day to answer questions on a drop-in basis. Please note that sessions are limited to 30 minutes per session to allow everyone access to a trainer.		
	Category: 1:1 Meeting	Stream: One-On-One Training	

03:00 PM-03:15 PM	Break		
Location:	Banyan Breezeway		

03:15 PM-05:00 PM	Versaterm IAPro Reports - Advanced Training (R)		3C.01
Speaker(s):	Donna Vinje/Maria Stacho		
Location:	The Pavillion		
Description:	<p>Come prepared for some next level reports including:</p> <ul style="list-style-type: none"> • Stacked reports • Demographic and age/years of service reports • Pushing data to Excel and using pivot tables • HR and usage logs related reports • Data cleansing reports 		
	Category: Classroom Training	Stream: IAPro	

03:15 PM-05:00 PM	Versaterm BlueTeam: Advanced Features & Functionality (R)		3C.02
Speaker(s):	Steve Gatterman/Brian Knudsen		
Location:	Tarpon Key		
Description:	<p>This track will cover more advanced features in Versaterm BlueTeam including:</p> <ul style="list-style-type: none"> • New features within this application • User configurations • Email notification system • Managing mandated/required features • Editing Versaterm BlueTeam entries and associated logs • Summary templates and response templates 		
	Category: Classroom Training	Stream: BlueTeam	

03:15 PM-05:00 PM Employee Wellness and Versaterm Mindbase (R)		3C.03
Speaker(s):	Versaterm Staff	
Location:	Sawyer Key	
Description:	In today's environment, providing a way for first responders to reset in difficult moments and take steady, incremental steps toward positive change isn't just a want - it's a necessity. With Versaterm Mindbase, first responders are equipped with personalized learning content and mental health and fitness tracking through a single always-on application that is purpose-built in every way. Learn more about the newest member of the Versaterm family.	
	Category: Information Session	Stream: EIPro, Health & Wellness

03:15 PM-05:00 PM Versaterm Public Portal and Transparency Dashboards (R)		3C.04
Speaker(s):	Jerome Forrest	
Location:	Long Key	
Description:	Learn how Public Portal can not only save your staff time, but you are also able to have a transparent process for accepting complaints and compliments on your employees. You will also learn about our new transparency dashboard feature, which allows agencies to post data from IAPro (complaint, use of force, and pursuit data) to the public.	
	Category: Classroom Training	Stream: IAPro

03:15 PM-05:00 PM Versaterm IAPro and Versaterm RMS Integration		3C.05
Speaker(s):	Harsh Shah	
Location:	Bird Key	
Description:	This workshop will explore the integration of Versaterm IAPro and Versaterm RMS.	
	Category: Information Session	Stream: Technical

03:15 PM-05:00 PM Product Overview: Versaterm Forensic Science & Versaterm CAD/RMS		3C.06
Speaker(s):	Versaterm Staff	
Location:	Indian Key	
Description:	Overview of the Versaterm Forensic Science solutions & Versaterm CAD/RMS. We will feature products that can enhance your agency operations.	
	Category: Information Session	Stream: Ecosystem

03:15 PM-05:00 PM		One-on-One Meeting with a Trainer		3C.07
Speaker(s):	Various Trainers			
Location:	Jacaranda Hall			
Description:	Have specific questions about your data or how to use our software? We will have multiple trainers available each day to answer questions on a drop-in basis. Please note that sessions are limited to 30 minutes per session to allow everyone access to a trainer.			
	Category: 1:1 Meeting		Stream: One-On-One Training	
05:00 PM End of Conference				