ADASHI Systems LLC

ADASHI Rollcall
17.8

Release Notes

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Adashi Rollcall 17.8 Release Notes

1. INTRODUCTION

The document communicates the changes and fixes made in this release for Adashi RollCall version 17.8. It also documents known problems and workarounds if applicable.

2. ABOUT THIS RELEASE

This is a maintenance release containing numerous bug fixes and improvements to existing features, including some adjustments to recently introduced features which make behavior more intuitive, and a long-requested addition of push notifications for messages sent between personnel.

3. COMPATIBLE PRODUCTS

This product has been tested on the following platforms or with the following products:

- Google Chrome v109 and newer on Windows 10, 8.1

- NOTE: We are working on restoring full compatibility with Mozilla Firefox, but due to recent issues with reliability we cannot fully guarantee support on Firefox at this time.

4. RELEASE / DEPLOYMENT PROCESS

4.1 PROCESS

An Adashi Systems tech support representative will contact the person designated as your primary contact to schedule a deployment time. A notice will be provided 24 hours before planned site maintenance, and again just before the site comes down. Deployments typically take less than thirty minutes, and the site will work without further customer input upon reactivation.

Access to a link with a copy of these release notes and a set of explanatory videos will be provided prior to the deployment.

5. FEATURES

5.1 NEW FEATURES

Messages and Push Notifications

Prior to 17.8, messages sent between users were confined to the internal Rollcall inbox, which made it difficult to know when a new message from a colleague or from a supervisor was delivered. 17.8 adds push notification functionality to these messages, so now when a supervisor composes a notice to a group of personnel, or a user writes another to ask about a shift trade, that message will appear to the recipient(s) as a push notification, alerting the recipient(s) to the arrival of a new message.

Cache Clearing

17.8 includes modifications which aim to eliminate the need for cache clears, an issue that certain customers have struggled with for some time. This is an extension of previous efforts to minimize and eliminate the need to clear the cache, accounting for recent feature additions and their impact on the cache.

5.2 CHANGED FEATURES

Notify button; edits and deletes

Rollcall introduced the Notify button in 17.7, which permits administrators and schedulers to choose which shift adjustments generate push notifications to personnel from the Situation Board. This feature has been augmented to ensure that subsequent changes to these records, either edits (for time, code, location etc.) or deletes will follow the same choice to Notify or Not Notify as made for the original shift adjustment. This way, users will not receive notifications for modifications or deletions to records they were not previously made aware of.
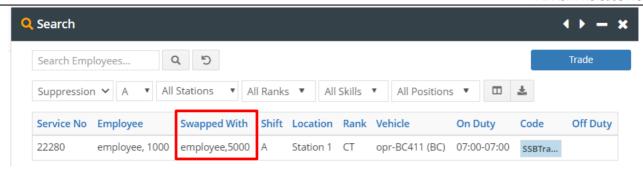
Notify button; permissions

A permission has been added to view and interact with the Notify button introduced to Rollcall in 17.7. This permission should be applied to user roles with shift adjustment creation permissions to avoid conflicts.

Swapped With in Situation Board count boxes

If your department is configured to count Trade records in one or more of the count boxes in the Situation Board, 17.8 adds the Swapped With column to those boxes. This column allows Rollcall to display both names of the personnel involved in the Trade. The Employee column displays the user who traded onto the shift, and the Swapped With column displays the user who traded off shift.

Other summary count changes

1. The On Duty/Assigned Seats box on the Situation Board now shows users' <u>current</u> assignment, rather than the permanent contract assignment shown previously. This means the box is now an accurate representation of current staffing, and automatically resolves several filtering issues experienced by customers, where personnel working overtime or transferred from another shift would not be shown until filters were changed.

2. Added On Duty / Off Duty time range columns to display activity lengths, offering a clearer, more detailed picture of daily staffing status.

3. Removed several unused columns, including Seniority and Rotation

4. Users with more than one activity now display one activity per line in the custom count boxes, where previous versions showed just one entry regardless of how many relevant activities the user had on a particular day. This provides a clearer picture of overall staffing and specific employee duty status.

Vehicle reordering

The order of vehicles within Stations on the Situation Board can now be modified. This can be accomplished by navigating to the Admin > Vehicles > Vehicles menu. From there each vehicle can be assigned an Order value, which appears in the rightmost column. Order is determined by station, so if there are 5 vehicles in Station 1, those vehicles can be numbered 1-5 to set the order of appearance from left to right, top to bottom.

Full names

At the request of several customers, Rollcall now displays the full names of personnel in all overtime management pages, instead of abbreviating to the first two letters of the first name.

Separated approve/deny and edit permissions in Activity Log

Permissions to edit entries in the Timesheets > Activity Log and permissions to approve or deny those entries have been separated and can be applied as the administrator sees fit. This means that user roles can be restricted to one or the other action, as well as being granted permission for both.

Multi-select Rotations filter in overtime management

For customers who select overtime offer recipients from multiple rotations, the Rotations filter in overtime management pages has been made multi-select, so personnel from across all selected Rotations will appear in the overtime offer selection and resolution lists.

5.3 REMOVED FEATURES

Shortage confirmation popup

In previous versions of Rollcall, new bookings or shift adjustments created on the Situation Board launched a confirmation popup, asking for confirmation to proceed with record creation. This is an unnecessary step, and to improve operational efficiency it has been removed. Note that warning popups in the event of a new record overlapping an existing one will still appear in appropriate circumstances.

User profile photos

Users with standard permissions no longer have the rights to swap out their Rollcall profile photos. Administrators retain this permission.

6. RESOLVED DEFECTS

The following defects have been resolved in this release:

1. Daylight savings handling – on or about the dates of DST (first Sundays of March and November), previous version of Rollcall struggled with the time change, often adding or subtracting an hour from staffing shortages and activity records created for those dates, which led to small, unexplained staffing gaps and incorrect activity lengths. Extensive work has been added to 17.8 to handle these scenarios and deliver an uninterrupted usage experience.

2. Fixed a defect reported to cause certain records to become inaccessible in the Calendar and Situation Board following a standard contract change.

3. Fixed a recurring issue with duplicate push notifications appearing in the overtime notification audit tool.

4. Fixed an issue with notification rules which resulted in duplicate SMS. Another defect was discovered in the resolution of this issue that prevented the notification settings toggle from impacting these rules, allowing notifications to be delivered to a user who otherwise expected the notifications to be turned off. This has also been resolved.

5. Fixed an issue with partial shift adjustments which removed the shift adjusted employee from their source assignment entirely, despite remaining on duty in that assignment for a portion of the shift.

6. Changed the Codes filter in the Activity Log to match the default settings of the other filters on this page, reducing UI confusion and making the filter easier to use.

7. Fixed a longstanding issue that did not allow new vehicle rules to be created if the active rule was deleted, forcing the user to delete the vehicle and create it again. Vehicle rules can now be deleted and replaced without affecting the underlying vehicle.

8. Fixed a usability issue which reset the column filter selections every time users navigated away from the OT offer page. Selections now persist until altered manually.

9. Resolved several issues with dynamic search in Timesheets, which delivered partial results and did not update the record count associated with the filtered list.

10. Fixed an intermittent issue when editing shift adjustments that asked the user to select an employee when one was already selected.

11. Added new handling to situations where users have multiple Rollcall tabs open and a session expires. The site will now redirect to login rather than displaying an error.

12.

7. KNOWN BUGS AND LIMITATIONS

7.1 GENERAL NOTE

In the Admin section of the program, accessible only with the proper permissions, there is a menu item called Dashboard. Modifying items here can lead to incorrectly altered department data and other errors. Adashi recommends consulting with IT Support rather than attempting to interact with this section.

7.2 ROLLBACK PROCEDURE

In the event of a significant issue with the upgrade, Adashi has a system in place to revert a site to the previous working version. Unfortunately, this means that any new data created in Rollcall between the time of the upgrade and the rollback will be lost. A rollback is a worst-case scenario, and Adashi will do everything possible to prevent such an option from becoming necessary.

8. DOCUMENTATION

As part of your department's purchase of Adashi Rollcall, a set of training videos are made available for you and your employees to learn to use the system. An additional set of videos covering the new features and changes in this update and all previous updates is accessible along with a copy of these release notes here: https://www.adashi.com/rollcall-customers/.

If there is further need for explanation or assistance, please contact us at:

(1) 877.563.9980 during normal business hours and we will be happy to answer your questions, or if required set up a call to address your needs in person.

Revision History

Version	Date	Summary of Changes	Author	Revision Marks (Yes/No)
1.0	10/18/22	Initial revision	Corey Guen	No