



DIR-CPO-5266

Texas Department Of Information Resources (DIR)

Acting by and through the Department of Information Resources (DIR), the State of Texas has established a contract with Versaterm Public Safety US, Inc. (“Versaterm”) to provide CAD, RMS, Professional Standards, Internal Affairs, Wellness, Early Intervention, Community Engagement Software, Case Management Software for Courts and Schools, and Related Services. This includes conversion services, offsite analysis and configuration, alert notification engine, onsite training, system configuration and design, documents, custom report development, and other services offered for the state of Texas.



- [Versaterm Texas DIR-CPO-5266](#)
- [Overview of the Texas DIR Co-op Contract Program](#)

Order Placement

For product and pricing information, contact [Erica Whitson](#) at (757) 844 5960.

All Purchase Orders issued to this contract must have the DIR Contract Number DIR-CPO-5266 referenced. Purchase Orders shall include a Master Service Agreement and applicable Service Schedule by and between Versaterm and the customer.

This contract contains no Warranty or Refund Policy.

Additional Information

- [Pricing Index](#)
- [Service Levels](#)
- [Appendix A Standard Terms and Conditions](#)
- [DIR's list of TX-RAMP certified Cloud Products](#)
- [Policy Driven Adoption for Accessibility \(PDAA\) Vendor Self Assessment](#)