



POLICE

IAPro NextGen

Supporting Today's High
Expectation Environment

 versaterm

Strengthening Professionalism and Well-Being

Public safety today operates in an environment of high expectations as never before, with best practices and proactive approaches fast becoming the norm across organizations of all sizes.

Agencies require a more efficient way to manage professionalism consistent with what their community expects. Leadership must also balance the well-being and morale of their staff.

Our platform helps public safety agencies meet the demands of this high-expectation environment. It is used by over 1100 agencies in four countries to support their frontline documentation, supervisory oversight, early intervention initiatives, and organizational accountability.



IPro
NextGen



BlueTeam
NextGen



MakeNOTE



EIPro



Public Portal



IAPro NextGen

Supporting today's high expectation environment in public safety

The comprehensive case management features assist in monitoring and reporting on complaints and other incidents that may indicate patterns of employee misconduct, behavioral or performance shortfalls. In-depth support for use of force, pursuit, and other critical incident reporting is also offered.

However, the single most important benefit of IAPro is its ability to alert in advance of issues that could, if left unchecked, put the community and the reputation of your agency at risk.

The solution goes beyond software. You'll have access to on-site training with IAPro specialists who have years of Professional Standards experience. This is supplemented by comprehensive online user documentation including training videos, webinars, and an annual users workshop.



IAPro NextGen Applications

Designed to Fit Your Agency's Need



IAPro NextGen

Tracks all aspects of an internal investigation, from initial report to final disposition



BlueTeam NextGen

Simplifies frontline documentation, supervisory oversight and organizational accountability



EIPro

Provides advanced early intervention support for frontline supervisors and command staff



MakeNOTE

Streamlines supervisory note-taking and performance appraisals for employee recognition and feedback



Public Portal

Designed to take in complaints, compliments, and feedback from the public through a highly-configurable portal and provide automatic updates



IAPro NextGen

Streamline your Professional Standards processes to save time and resources

Empower supervisors and officers to provide exceptional service, ensuring that every interaction in all areas of public safety operations leads to a positive experience for community members.



Case Management

Track all aspects of a Professional Standards investigation, from initial report to final disposition



Reporting

Enables agencies to generate reports on a variety of metrics, including caseload, clearance rates, and disciplinary actions



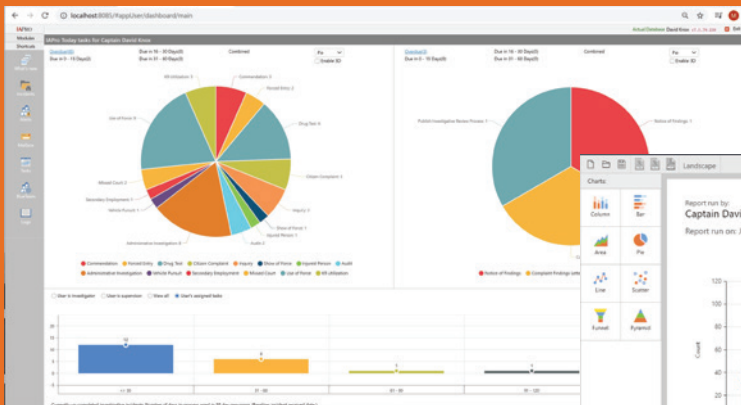
Comprehensive Search

Allows users to quickly and easily find the information they need, which can help to improve transparency and accountability

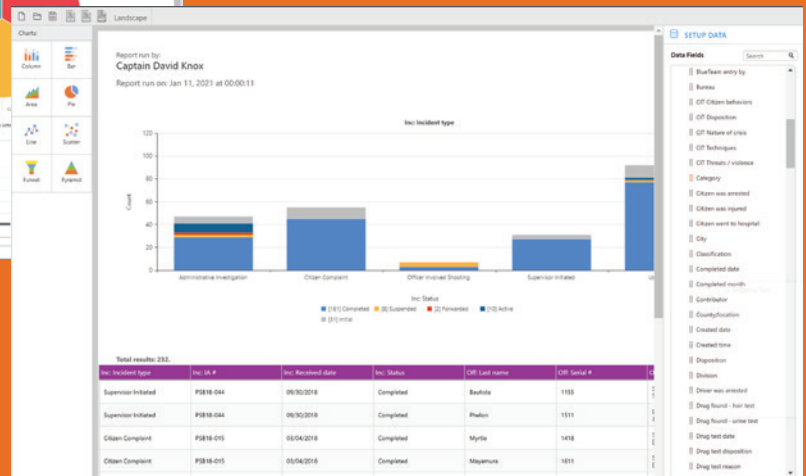
A Best Fit Toolkit

Visual interfaces allow point-and-click display of the unit's caseload along with drill-down capability including standard and ad-hoc queries for generating the reports your agency needs

Case Management Dashboard



Advanced and Ad-Hoc Reporting



BlueTeam NextGen

Support your frontline personnel by working together

Incidents - including use-of-force, field-level discipline, complaints, vehicle accidents, and pursuits - are entered and can then be routed through the chain-of-command with review and approval at each step.



Go Paperless

- Document uses-of-force, pursuits, firearm discharges, complaints, and more
- Minimize training with the simple, intuitive, step-by-step interface
- Route incidents through the chain of command with review and approval at each step
- Supports the handling of less serious complaints by the frontline



Streamline Information Flows

- Identify performance issues in “real-time” with BlueTeam's EI console for supervisors/command staff
- Collect use-of-force data, including a CED module to capture the use of Tasers and other conductive energy devices data
- Auto-assists with geocoding services for accurate and simple location input

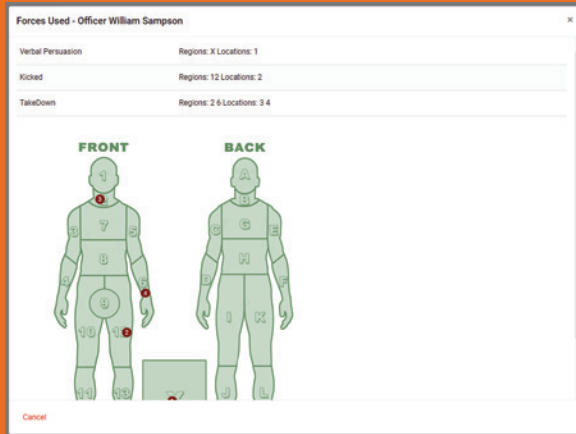


Simplify Frontline Documentation

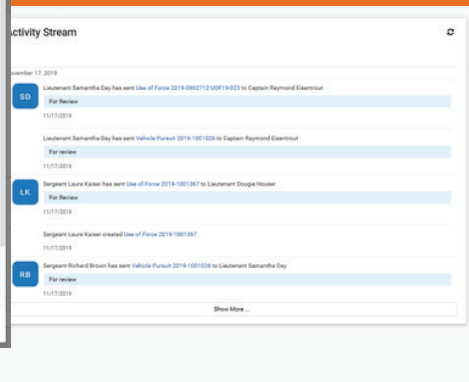
BlueTeam's simplicity is essential to its role as a solution for the frontline, designed for use at all hours, and in all conditions

Used by 1000+ public safety agencies to support of frontline documentation, supervisory oversight, and organizational accountability

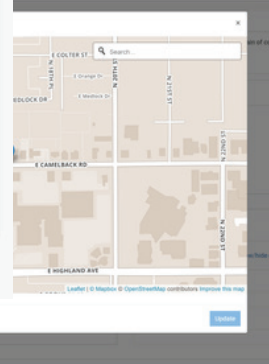
Enhanced Linked File Support



Activity Stream



Location Accuracy



Use Cases

Calgary Police Service

Completed complaints are routed from Professional Standards out to the involved members' chain-of-command for supervisory awareness, review, and sign-off. Critical incidents including use-of-force are entered into and managed in blueteam as well.

Dallas Police Department

BlueTeam has played a key role in the Dallas Police since 2005. It is the platform for documenting all use-of-force and other critical incidents and expedites review by supervisors, commanders, OPA, and Force Investigation Teams (FIT).

Las Vegas Metropolitan Police

BlueTeam has been in extensive use since 2006. The solution has also played a key role in supporting their use-of-force Collaborative Reform Model in cooperation with the U.S. Department of Justice.

New Zealand Police

Since 2008, BlueTeam has been used across New Zealand to manage complaints, and as the platform supporting their early intervention program.



MakeNOTE

Notes + Evals

A state-of-the-art solution for supervisory note-taking and performance evaluation



Transparency

When a note or eval is made on an employee, they can be notified and given the opportunity to add their thoughts



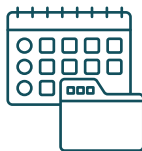
Organizational Continuity

When an employee moves to their next assignment, notes and evals travel with them so their new supervisor can pick up where the previous one left off



Information Availability

There are no more questions about where notes and evals are stored and how to get to them. The notes and evals that supervisors need are always at their fingertips



Fully Configurable Performance Evaluations

Evaluations are highly configurable so that they can be tailored to fully capture all dimensions of a job or position's responsibilities

Versaterm EIPro

Supporting public safety professionals in a high expectation environment

Early intervention in public safety has progressed over the past 25 years, and continues to be a dynamic and evolving area, with a variety of programs and approaches being used by organizations large and small.

In addition to referrals from co-workers and supervisors, as well as employees themselves, data-driven approaches are utilized to identify issues and determine appropriate response.

With the active involvement of front line supervisory and command staff being critical to the effectiveness of an EI program, there needs to be a means to quickly provide information to front-line supervisors without compromising sensitive investigations or other data.



An Advanced Early Intervention Tool

Enable frontline supervisors to identify and monitor outliers in the organizational areas under their purview



High Availability

Information is available whenever required on a wide variety of digital platforms. Peer group and aggregation analytics are performed in real-time



In Real-Time

Data sourced from IAPro, BlueTeam, and incoming feeds from external systems that is surfaced is fresh and reflects present state. Peer group analysis is done without bias



Configurable Filters

A wide range of settings can be applied by type of critical incident. Configuration is designed to meet customer-specific security, workflow, and policy requirements

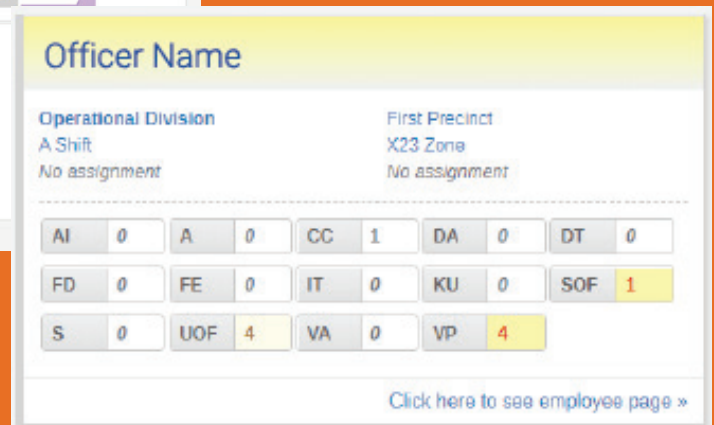
Support Personnel Well-Being

Threshold-based alerts combine with real-time analytical interfaces to support the identification of, and responses to, areas of concern - fully supports CALEA requirements

Dashboards



Peer Group Analysis



Use Cases

Large-Scale Arizona Implementation



EIPro has been in-use at Maricopa County Sheriff's Office since 2015.

EIPro was originally built for MCSO to meet US DOJ Consent Decree requirements, and shortly thereafter transformed into a software product to be offered to the IAPro / BlueTeam customer base.

Statewide Use By North Carolina State Highway Patrol



EIPro is used state-wide by North Carolina Highway Patrol to ensure supervisors have a real-time awareness of pursuits, employee-involved accidents, complaints and other critical incidents.

Public Portal

Configurable public facing website for community engagement initiatives



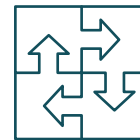
Ask for Public Feedback

Create ongoing engagement with regular requests for feedback on interactions, service, and more



Automatic Notifications

Provide email and text notifications upon receipt of their complaint, as it's investigated and when an outcome has been determined



IAPro Integration

Reduce manual entry errors and save time with the seamless integration into the IAPro NextGen application



Resources & Services

Included Services

On-Site Training

An experience on-site training specialist is available to your team

Webinars

Webinars scheduled continuously on various topics and then archived in our online portal

User Documentation

Comprehensive online access to our library of solution documentation

Users Conferences

An annual 3-day users conference supplemented by an Australasian users conference both offering extensive training and networking opportunities

Training Symposiums

Ten or more two-day training symposiums are offered per year at locations around the U.S. and Canada; including sessions on best practices and emerging issues for Professional Standards

Training Videos

On-demand access to an archive of training videos

Add-On Services

To meet any additional unique needs your agency may have, we will be pleased to quote on specialized services

Data Migration

Don't leave years of valuable data behind! We take on the task of converting data collected on older systems to IAPro format, so you can move forward with confidence.

Integrations

IAPro can be adapted to access your department's HR and other systems in order to eliminate duplicated upkeep of employee information as well as for enhanced early intervention support.

Versaterm

IAPRO

By Versaterm

About Versaterm

Versaterm is a global public safety solutions company helping agencies transform their organizations by providing innovative solutions, expertise, and an unwavering dedication to customer service. Formed in 1977, we are on a journey to build an ecosystem that will enhance community safety by creating purposeful integrations across the public safety spectrum. We deliver intuitive tools developed for public safety agencies, forensic labs, court systems, schools, and other institutions. Our selective growth strategy focuses on improving customer and user workflows for more efficient and effective operations, leading to better service and more just outcomes. For more information, visit [versaterm.com](https://www.versaterm.com).

Versaterm acquired CI Technologies, a provider of professional standards, internal affairs, wellness, and early intervention software for public safety agencies. The acquisition includes CI Technologies' complete line of solutions - IAPRO NextGen, Public Portal, BlueTeam, EIPro, and MakeNOTE - designed to help agencies uphold professional standards and integrity.