

# Mobile Report Entry (MRE)

## >>> Product Highlights

- *Transparent integration with the RMS*
- *Consistent 'look and feel' with the RMS*
- *Ability to prepare reports at scene and seamlessly update the data to the RMS*
- *Supports an in-car reporting process*
- *Ability to customize the MRE to meet your agency's needs and policies*
- *Supports the following reports/events:*
  - *Offense/Occurrence reports*
  - *Supplemental reports (done at the scene by someone other than the primary officer)*
  - *Follow-up reports (assigned by supervisors)*
  - *Street Check/field interview 'suspicion' reports*
  - *Property reports (evidence, stolen, etc.)*
  - *Accident reports*
  - *Electronic Tickets*

Versaterm's Mobile Report Entry (MRE) module has been in production for over ten years. Since it was first released, the MRE has evolved into an exemplary field reporting system that forms the foundation of a paperless environment. Unlike the RMS, the MRE is capable of off-line report entry. That enables reports to be taken as close to the source of the information as possible.

The MRE product offers transparent integration with the RMS in a mobile environment. Special considerations are made to offer this detailed and thorough product without requiring users to take lengthy training courses. In addition, special cue card help for each offense category is provided with the MRE along with extensive online help. The MRE can also be configured by client sites so police agency report writing policies are enforced. By configuring the MRE (for example, hiding fields, making certain fields mandatory, defaulting field values, writing cue card help for report types, etc.), an agency can improve uniformity in the reports written by front-line officers. In many of Versaterm's client sites, mobile officers are currently completing high quality reports in a very timely manner. If Versaterm's Mobile Data Terminal (MDT) option is supported, then the MRE takes advantage of numerous prefill screens and the facility to transfer reports to the RMS instantly over a data radio network. A separate Data Transcription application in the RMS is provided to transfer the information entered on the MRE to the RMS. This reduces both the time required to enter information into the RMS and the number of data entry errors that may occur during this process. Case/Workflow Management is triggered when you transcribe a case. Versaterm has also developed an in-car report approval process. This process provides officers and supervisors with the tools to complete paperless pre-transcription approvals from the Mobile Workstations (MWS) and the RMS.

The MRE has been developed as an extension of the RMS. That means that both the layout and functionality of the MRE is virtually identical to the RMS. Officers appreciate this consistent 'look and feel' as they can move freely from one to the other (in the station or in the car). Both applications share common tables such as lookups, role codes and even the same spelling dictionary and text editor. To ensure the constant integration between the RMS and MRE, Versaterm provides simple to use facilities to keep all of this shared data synchronized. Some of this reference information can even be updated using the wireless MDT facility.

An MRE General Offense (Occurrence) with cue card help displayed is shown below.

The screenshot shows the MRE software interface for a General Offense report. The main window displays a form with the following fields: Jurisdiction (2009), Case # (123456789), Status (0), Date Reported (01-16-2009), Date Occurred (01-16-2009), Location (2300 CARLING AVENUE), Apartment (11A), Municipality (7), and County (5). The offense is categorized as 'BURGLARY; MOTOR VEH. AIRCRAFT'. A cue card help window is overlaid on the bottom right, titled 'General Case Help -ALT.X- to exit'. The cue card lists three steps: 1) Enter occurrence data on the General Offense report screen, 2) Enter involved entities (person, business, and vehicle) on the appropriate entry screen, and 3) Enter narrative information on the Narrative Text Screen. The cue card also includes navigation buttons: GO, Entities, Details, Text, and Clearance Block.

A General Offense with cue card help displayed

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Agencies using MRE tell us that their report data becomes more accurate and more credible when it is entered in this manner. For instance, officers used to take statements on notepads and then summarize them on either paper forms or on office desktop computers. Using a portable notebook computer, the MRE can be used to record entire reports anywhere such as homes, offices, and even hospital bedsides. The MRE captures the information once in its original format for virtually automatic and timely updating of the RMS making it efficient and highly accountable.

For example, the entity record and linked detail page for a missing person shown below can be completed at the scene.

**Person Entity screen in the MRE**

**Linked Missing Person detail page**

Versaterm truly understands the reality of implementing, maintaining and managing a fleet of mobile workstations. It can often take several weeks to update software on these notebooks. To that end, all new releases of RMS, MRE and MDT are always made compatible with each other as well as compatible with the previous version to allow field mobile upgrades to be done incrementally over time.

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