

Flag Record helped save a life

The following is an excellent example of how Versadex Flag Record assisted in saving someone's life.

Our unit, the Regional Domestic Violence Unit (RDVU), is responsible for the investigation and follow-up of complex domestic abuse cases in Lower Vancouver Island, British Columbia (i.e. the greater Victoria region). This region is policed by 4 independent municipal agencies as well as the RCMP. The RDVU contains police members, a social worker, and victim services from lower Island agencies. Our unit makes extensive use of the multijurisdictional features of the Versadex RMS (called PRIME in BC) to manage and track domestic violence cases.

The case involves one of RDVU's highest risk victims; there are many victim vulnerabilities. RDVU monitored and maintained contact with the victim; there was almost daily communication. The victim was very difficult to manage and was 'flagged' in PRIME (Flag Record) so that every time the victim was checked by police or added to a file, RDVU would receive an electronic notification via Versadex Mail.

As indicated by the PRIME Flag Record, the victim was involved in a number of unrelated incidents over one night. As part of being monitored by RDVU, investigators attempted to make inquiries to the victim about these incidents the next day. The victim could not be located and investigators initiated a Missing Persons report.

The local police responded to the Missing Persons report. Members had seen the victim in the early hours of the same day at a residence. Members attended and insisted on checking on the victim's well being. The victim was located and was in clear medical distress due to an apparent drug and alcohol overdose. Members contacted EHS who attended and transported the victim to the hospital where the victim was placed on life support systems.

The doctors at the hospital commented that if police had not intervened in a timely fashion and the victim did not receive prompt medical attention, the victim would likely have died. I am pleased to say that the victim is now recovering.

This is a clear example of the effectiveness of communication and cooperation at the local and regional level. The use of Flag Records in PRIME for our unit is an invaluable tool.

