

Announcement

December, 2010



Toronto Police Service Selects Versaterm

Versaterm is pleased to announce that on May 20 the Toronto Police Service Board approved Versaterm as the vendor for the supply and delivery of the new records management system (Versadex RMS) for the Toronto Police Service. The Toronto Police Service is the largest municipal police service in Canada with over 5,600 sworn and 2,400 support staff with a policing population of over 2.7 million.

The Toronto Police Service (TPS) initiated the process to replace their current RMS, known as eCOPS, in 2006 and subsequently expended considerable effort in identifying their business processes and comparing them to the off-the-shelf systems available in the policing market. In 2009, TPS issued a RFP with the vision to acquire a new RMS (solution) that would incorporate:

- ❖ An intelligence-led policing solution;
- ❖ Ability to breakdown silos of information;
- ❖ Intra and Inter-agency information sharing;
- ❖ One-time entry - no duplication of effort; and
- ❖ Built-in advanced reporting and analysis;

The result of the initial RFP Response (Phase I) evaluation was a shortlist of two vendors. These two finalists were then invited to Phase II (lab evaluations). The lab evaluation process was very unique and thorough, lasting over 2 ½ months with approximately 800 users/participants representing various areas of the Police Service, performing real-life scenarios and common workflow processes on both products. The participants then graded each vendor product, indicating which system best met their expectations, would require the least amount of training, provided the most intuitive reporting structure and offered a preferred mobile workstation component for the Toronto Police Service.

This detailed and realistic evaluation process, along with the sheer volume of Service personnel participation, led to Versaterm obtaining the highest overall score. The Versadex system is expected to replace numerous systems thereby providing a single consolidated "solution" to the Toronto Police Service.

The Versadex solution will be comprised of the Versadex operational RMS, Versadex MWS (Mobile Workstation), Versadex Data Mart and the myVersadex web-portal. With interfaces to outside agencies and the expected advanced integration with citizen Internet-based reporting (CopLogic), Intergraph CAD and IBM Identity Insights (formerly Entity Analytics) for identity and relationship resolution, Versaterm will be delivering an advanced information system to help support and manage TPS operations.

The best public safety software...

but don't just listen to us, listen to our clients - we do!



VERSATERM

2300 Carling Avenue Ottawa, Ontario, Canada K2B 7G1

PHONE: 613-820-0311 FAX: 613-596-5884

EMAIL: info@versaterm.com www.versaterm.com

