

Announcement  
April 2008



## Ottawa Fire Service Pilot New Fire MDT

Ottawa Fire Services has enabled AVL/GPS which they are currently piloting along with the new Fire MDT.

They are using Panasonic Toughbooks, and communicate across the Telus EVDO wireless data network (the same network used by Police) to the RFServer located at Police Headquarters - which is where the central CAD is also housed. Their dispatch center is currently using CAD 7.0 and dispatch positions are equipped with three monitors, one of which is dedicated to maps. They are testing with the newest MDT 7.1 release which includes integrated maps to automatically display the location of the call the apparatus is dispatched to, as well as 'follow me' tracking functionality to view current apparatus location in respect to the call.

Both the Ottawa Police Service and the Ottawa Fire Service use a single integrated CAD, with the Ottawa Fire Dispatch Center located at 1423 Randall Ave and the Ottawa Police Dispatch Center located at 474 Elgin St. Ottawa Fire Services provides core fire services for the entire Ottawa Region which was previously served by nine separate Fire Departments.

Ottawa is the fourth largest city in Canada with a population of 877,300. Ottawa Fire Service protects an area of 1100 square miles with 43 fire stations, 250 vehicles/apparatus, 900 career firefighters, and 425 volunteer firefighters.

The Ottawa Fire Service went live in 2003 with the Versadex FireCAD and they operate on the same host platform as the Ottawa Police Service. Both agencies share common street files and common address information (hazards, contacts, etc.). While the Fire Dispatch Center is located in a separate building from the 911 and Police dispatchers, both services can share call information on combined call responses and fire dispatchers can exchange messages with police dispatch personnel. Extensions to support paging (to a Zetron paging system), fire station alerting (also using a solution from Zetron) as well as station printing (Rip&Tear type functionality) were installed in 2004. Ottawa Fire Services also use the FDM Fire RMS software and calls entered in FireCAD are transferred to the FDM system.



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