

## Announcement

March, 2010



## PHOENIX POLICE DEPARTMENT CAD 7.2 & MDT GO-LIVE

Versaterm is very pleased to announce that Phoenix Police Department have commenced usage of the Versadex CAD (version 7.2) and MDT systems as of March 2, 2010 - the culmination of a very fast-paced 10 month project.

Phoenix has a population of 1.5 million, ranking the City as the fifth largest in the United States and the Phoenix Police Department handles more than 2.5 million calls for service each year with the help of approximately 3,200 active police officers and 1,100+ civilian employees. The CAD runs on 52 CallTaker/911 positions, 40 Dispatch positions, 8 Supervisor positions, 4 Special Events desks and 69 remote sites for a total of 173 desks. In an average weekend post Versadex go-live, 5500 calls were logged during a 24 hour period.

The Phoenix Versadex CAD system is deployed on IBM pSeries hardware, specifically p560 servers for the production and disaster recovery sites using Logical Partition technology (LPAR) to host the CAD application, CAD database, and Versaterm Message Switch. Vmware images of RFServer, Browser status screen and VCAP are hosted on HP DL380 servers.

With a significant list of interfaces, including Arizona State, PACE (PPD's legacy RMS system), 911, PTT/ERTT, personnel, NetClock and Alarms, the Phoenix PD operational and IT teams deserve much credit for their amazing efforts and dedication to this project.

Congratulations on a job very well done!

*The best public safety software...  
but don't just listen to us, listen to our clients - we do!*



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