

# Announcement

February 2008



## Durham Regional Police Live with e-Ticketing

By Christine Robson  
Manager of Information Technology

The long anticipated eTicketing pilot for Part 1 offence notices went live the week of January 14 2008 using the Versadex system.

20 vehicles were selected in this project across various divisions with the majority in Traffic Services.

Electronic Ticketing is executed from the MRE application and is as easy and as quick as a street check. Officers use the existing card swipes for driver license info and then a series of drop down boxes and prompts will complete the necessary data fields before a ticket is printed out on thermal printers inside the car. Officers' notes will be completed with a simple text page and the ticket information is then transferred to RMS via transcription.

The benefits of eTicketing is that it eliminates the duplication in having an officer write out the ticket and then having a clerk re enter this same information at a later time in RMS.

Initially, some of the Officers were sceptical especially the ones that were not as computer savvy as others but once they started using the eTicketing system they realized the benefits and how fast it is to write a ticket using the card swipe, drop down boxes and the simplicity of printing the ticket. Some officers can do a ticket now in only 3 minutes and one particular officer who rarely used Versadex is the guru of eTicketing.

The courts are seeing fewer errors than before on tickets and just after go live the only problems we did encounter were the officer's were handing out the Certificate of Offence and not the Offence Notice to the accused.

We have now been live for 4 weeks and have issued over 1500 tickets. Over the next 3-4 months we will be deploying 60 more printers in our fleet and then by the end of 2009 all vehicles will be equipped for eTicketing.

Special thanks to our team

- Cst Don St.Onge- Project Lead I.T.
- Joy Brooks- I.T.
- Sue Sartain- I.T.
- Jeff Galipeau- Sgt Traffic Services
- Fleet Services-Dave Winter/John Porco

ICON LOCATION CODE OF LOCALISATION	2860	OFFENCE NUMBER N° D'INFRACTION	123456789
FORM 1 PROVINCIAL OFFENCES ACT ONTARIO COURT OF JUSTICE		FORMULE 1 LOI SUR LES INFRACTIONS PROVINCIALES COUR DE JUSTICE DE L'ONTARIO	
CERTIFICATE OF OFFENCE / PROCÈS-VERBAL D'INFRACTION			
VIE SOUSSIGNÉE			
FRANK MITCHEL (#1234)			
BELIEVE AND CERTIFY THAT ON THE DAY OF / CROIS ET ATTESTE QUE LE JOUR DE			
2   0   0   8   0   2   2   5		TIME(A) (HEURE) 11:15 A M	
NAME / NOM: DOE JOHN			
ADDRESS / ADRESSE: 1 MY STREET			
CITY / VILLE: OSHAWA			
PROVINCE / PROVINCE: ONT			
POSTAL CODE / CODE POSTAL: A1A2B2			
DRIVER'S LICENCE NO./NUMÉRO DE PERMIS DE CONDUIRE			
D   L   1   2   3   4   5   6   7   8   9   0   1   2   3			
BIRTH DATE / DATE DE NAISSANCE: 1   9   8   0   1   0   1   M			
MOTOR VEHICLE INVOLVED / VÉHICULE IMPLIQUÉ			
1   9   8   0   1   0   1   M			
DID YOU COMMIT THE OFFENCE OF / A COMMIS L'INFRACTION SUIVANTE:			
SPEEDING 128 KM/HR IN A POSTED 100 KM/HR			
ZONE			
CONTRARY TO / CONTRAIREMENT A:			
HIGHWAY TRAFFIC ACT			
SECT./ART. 128			
PLATE NUMBER / N° DE PLaque D'IMMATRICULATION: 111AAA			
YEAR / ANNÉE: 2000			
PROV. / PROVINCE: ONT			
MAKE / MARQUE: FORD			
COLLISION INVOLVED / COLLISION IMPLIQUÉE: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
WITNESSES / TÉMOINS: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
COMMERCIAL / COMMERCIAL: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
C.V.D. NUMBER / N° DU C.V.D.: [ ]			
AND I FURTHER CERTIFY THAT I SERVED AN OFFENCE NOTICE PERSONALLY UPON THE PERSON CHARGED / ET CONFIRME EN OUTRE QUE J'AI SIGNIFIÉ UN AVEU D'INFRACTION EN MAINS PROPRES À L'ACCUSÉ(S)			
ON THE OFFENCE DATE / LE JOUR DE L'INFRACTION: [ ]			
SIGNATURE OF ISSUING PROVINCIAL OFFENCES OFFICER / SIGNATURE DE L'AGENT DES INFRACTIONS PROVINCIALES: [ ]			
OFFICER NO. / N° DE L'AGENT: 1234			
PLATOON / PELOTON: 15ADM			
UNIT / UNITÉ: [ ]			
SET FINE OF / L'AMENDE FIXÉE DE: \$ 105.00			
TOTAL PAYABLE / LE MONTANT TOTAL EXIGIBLE: \$ 120.00			
TOTAL PAYABLE INCLUDES COSTS AND APPLICABLE VICTIM FINE SURCHARGE / LE MONTANT TOTAL EXIGIBLE COMPREND LES FRAIS ET LA SURAMENDE CORRÉLATIVE QUI S'APPLIQUENT			
SUMMONS ISSUED / YOU ARE REQUIRED TO APPEAR IN COURT ON / ASSIGNATION DÉLivrÉE / VOUS DEVEZ COMPARAÎTRE LE: [ ]			
CONTRADICION ENTRENED / SET FINE INCLUIDES COSTES IMPOSADAS / CONDAMNACION INSCRITA / AMENDE FIXEE (Y COMPRENDE LOS FRASOS IMPOSADOS)			
YIA M M DU			
JUSTICE/JUGE DE PAIX			



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