

# Versadex Users Conference 2009 Detailed Agenda

## "Drilling for Information"

Monday, September 28, 2009

### Day 1 Morning – Plenary Sessions

7:00am – 08:45am	<b>Registration and Breakfast</b>
9:00am – 9:15am	<b>Opening Ceremonies</b> Master of Ceremonies: Joe Munoz
9:15am – 9:30am	<b>Welcome Messages:</b> Chief Art Acevedo, Austin Police Department
9:30am – 9:45am	<b>Administrative Information and Guidelines for Conference</b>
9:45 am – 10:30 am	<b>Keynote Speaker:</b> Chief Howard E. Williams, San Marcos Police Department <b>Description:</b>
10:30am – 11:00am	<b>Refreshment Break</b>
11:00am – 11:25am	<b>Citizen Observer Project/Interactive Community Outreach</b> <b>Speaker:</b> Officer Simone Graboskie & Commander William Bastow, Austin Police Department <b>Description:</b> The Austin Police Department has implemented a variety of community outreach programs. An overview of these programs will be provided during this session
11:25am – 12:00pm	<b>Austin Area Fusion Center - An overview</b> <b>Speaker:</b> Robert Turner, Austin Police Department <b>Description:</b> The Austin Police Department and other law enforcement agencies in the surrounding area are in the process of implementing a Fusion Center which is designed to facilitate information sharing and coordinate multi-agency/multi-jurisdictional investigations of crime and terrorism cases. This session will provide an update on the status of the Fusion Center project.
12:00pm – 1:30pm	<b>Lunch</b>

## Day 1: Afternoon – Workshops/Mini-Courses

<b>1:30pm – 3:00pm</b>	<b>Workshop 1.1: Electronic Accident Reporting using XForms</b>
<b>Speaker:</b>	Lt. John Pettinger, Denver Police Department & Mike Laporte, Versaterm
<b>Conference Stream:</b>	Mobile Focus (All Agencies)
<b>Description:</b>	Versaterm personnel will review how XForms are being used to facilitate data entry of complex Accident Reports within the MRE environment. The efficient entry of these reports has always been a challenge and by using the XForms technology a more elegant and efficient solution has been created. Representatives from the Denver Police Department will discuss their Accident Reporting project using new XForms based Accident Reports.
<b>1:30pm – 3:00pm</b>	<b>Mini-course 1.2: Canadian RMS Admin Refresher Training</b>
<b>Speaker:</b>	Tom Alexander & Stephanie Rice, Versaterm
<b>Conference Stream:</b>	RMS Focus (Canadian Agencies)
<b>Description:</b>	The purpose of this Mini-course is to provide refresher training on how to use the many RMS Administrative functions. Understanding the various configuration and table settings can be crucial to the effective use of the RMS. This session is not technical and is a follow-onto last year's presentation.
<b>1:30pm – 3:00pm</b>	<b>Mini-course 1.3: Agency Defined Hard Copy Output-Customization Techniques</b>
<b>Speaker:</b>	Kevin Long, Versaterm
<b>Conference Stream:</b>	Technical Focus (All Agencies)
<b>Description:</b>	This workshop is to provide training on how to use the customization techniques within XForms so that individual agencies can begin to define and tailor agency specific formats for the various hardcopy reports in the RMS.
<b>1:30pm – 4:30pm</b>	<b>Workshop 1.4: CAD 7.2 Review and Change Request Review Forum</b>
<b>Speaker:</b>	Lana MacArthur & Juan Pedro Martinez, Versaterm
<b>Conference Stream:</b>	CAD Focus (All Agencies)
<b>Description:</b>	This workshop will review the new features included in Versadex CAD. In addition, there will be a review of a number of the more significant changes that are being proposed or considered for the next CAD release.
<b>1:30pm – 3:00pm</b>	<b>Mini-course 1.5: VCAP Crime Analysis Hands-on Training</b>
<b>Speaker:</b>	Christine Nail, Santa Barbara Police Department, Hank Claussen, Medicine Hat Police Service & Sean Gunderson, Versaterm
<b>Conference Stream:</b>	Crime Analysis Focus (All Agencies)
<b>Description:</b>	The purpose of this Mini-course is a review of the Versadex Crime Analysis Product along with direct hands-on familiarization and training on how to use this powerful analytical tool. Representatives of the Santa Barbara will discuss and show how they use this powerful tool. This course is designed as a beginner's course for people new to VCAP or as a refresher for others.

<b>1:30pm – 3:00pm</b>	<b>Mini-course 1.6: U.S. System Administration Refresher Training</b>
<b>Speaker:</b>	Scott Patrick & Shawn Dorion, Versaterm
<b>Conference Stream:</b>	Technical Focus (U.S. Agencies)
<b>Description:</b>	The purpose of this Mini-course is to provide refresher training on the Technical Administrative functions that are important to ensure that the Versadex software runs efficiently.

<b>1:30pm – 3:00pm</b>	<b>Workshop 1.7: TRC update and Review of the new Remote CAD Access solution</b>
<b>Speaker:</b>	Dean Dixon & Huy Ho, Versaterm
<b>Conference Stream:</b>	RMS Focus (U.S. Agencies)
<b>Description:</b>	The Telephone Report Center (TRC) provides functionality provides agencies with the ability to enter General Offense (GO's) by phone through integration between the Versadex CAD and RMS systems. This is a solution that has been around for quite some time and is seeing renewed interest. In addition, for Versadex CAD only customers the new Remote CAD Access solution will be reviewed.

<b>3:00pm – 3:30pm</b>	<b>Refreshment Break</b>
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<b>3:30pm – 4:30pm</b>	<b>Workshop 1.8: Canadian RMS 7.1 Implementation - Lessons Learned</b>
<b>Speaker:</b>	Shelley Beneteau, Windsor Police Services and Leslie Burke, York Regional Police
<b>Conference Stream:</b>	RMS Focus (Canadian Agencies)
<b>Description:</b>	Versadex Version 7.1 is the latest release of the RMS system that is currently being implemented throughout Canada. Both Windsor and Durham have gone through this new upgrade and they will offer their experience with this upgrade and any new lessons they learned during the process that may help agencies who will be upgrading to this new release.

<b>3:30pm – 4:30pm</b>	<b>Workshop 1.9: Tips and Leads Enhancements</b>
<b>Speaker:</b>	Dave Martin & Tom McEwen, Versaterm
<b>Conference Stream:</b>	Management/Operational Focus (Canadian Agencies)
<b>Description:</b>	Versaterm personnel will provide a review and update of enhancements that have been added to the Tips and Leads functionality.

<b>3:30pm – 4:30pm</b>	<b>Workshop 1.10: Server Virtualization - Its Benefits and Future Direction</b>
<b>Speaker:</b>	Richard Page, Versaterm
<b>Conference Stream:</b>	Technical Focus (All Agencies)
<b>Description:</b>	

<b>3:30pm – 4:30pm</b>	<b>Workshop 1.4 (Continued): CAD 7.2 Review and Change Request Review Forum</b>
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**3:30pm – 4:30pm**

**Workshop 1.11: VCAP Data Mart - A Focus Group**

**Speaker:** Roundtable discussion  
(Moderated by Allan Wilson & Sean Gunderson, Versaterm)

**Conference Stream:** Crime Analysis Focus (All Agencies)

**Description:** There has been a great deal of discussion amongst the agencies using VCAP about what should or should not be included in the VCAP data mart. A roundtable discussion will be held about what additional types of data should be included in the VCAP data mart.

**3:30pm – 4:30pm**

**Workshop 1.12: Victim Services and Project CASE – Benefits and Lessons Learned**

**Speaker:** Jeanne Cohn, Austin Police Department

**Conference Stream:** RMS Focus (All Agencies)

**Description:** Project Case is an RMS feature that started in the Canadian RMS and was moved to the U.S. RMS. The Austin Police Departments Victim Services Unit has made extensive use of this functionality to manage their operations and have effectively created a “paper-less” work environment. Member of this unit will discuss and describe how they use Project Case in their day-to-day operations.

**3:30pm – 4:30pm**

**Workshop 1.13: Gang Module Review and Discussion of planned enhancements**

**Speaker:** Terry Meadows, Austin Police Department & Dale Stanfield, Versaterm

**Conference Stream:** Management/Operational Focus (All Agencies)

**Description:** This workshop will focus on the changes that are being made to enhance the Versadex Gang Module. At the conclusion of the formal presentation a round table discussion will be encouraged to discuss additional improvements or enhancements that could be added to this module.

Tuesday, September 29, 2009

Day 2 Morning – Plenary Sessions

7:00am – 8:45am	Registration and Breakfast
9:00am – 9:15am	Opening Announcements
9:15am – 9:45am	<b>Tampa COPPR Presentation - Focus Four Project Successful Crime Reduction and Resource Utilization</b> <b>Speaker:</b> Assistant Chief Jane Castor, Tampa Police Department <b>Description:</b> The Tampa (Florida) Police Department has undertaken a very innovative and aggressive program that focuses on the “Redistribution of Resources”; Intelligence Led Policing; Proactive/Preventive Initiatives; and Community Partnering. The outcomes of these initiatives have been impressive. Assistant Chief Castor will provide a high level discussion of what they have done, why they did it and what is next.
9:45am – 10:15am	Refreshment Break
10:15am – 10:45am	<b>Durham Problem Solving/Intelligence Based Policing Project- An Update</b> <b>Speaker:</b> Deputy Chief Chuck Mercier, Durham Regional Police Service <b>Description:</b> The Durham (Ontario) Regional Police Service is currently in the process of a resource allocation study in support of their Intelligence Led Policing initiatives. Deputy Chief Chuck Mercier will provide an overview of their program.
10:45am – 11:15am	<b>Austin Redistricting Plan and COMPSTAT Project</b> <b>Speaker:</b> Commander Troy Gay & Dr. Ronnell Paulsen, Austin Police Department <b>Description:</b> The Austin (Texas) Police Department has also gone through a resource allocation study and initiated their version of COMPSTAT. Representatives from the PD will provide an update on these programs.
11:15am – 12:00pm	<b>Seattle Redistricting Project - Community Policing Project</b> <b>Speaker:</b> Assistant Chief Clark Kimerer, Seattle Police Department <b>Description:</b> Seattle Police Department has gone through a resource analysis/redistricting initiative in support of their Community Policing Initiatives. Assistant Chief Clark Kimerer will discuss the results of their study and where they go from here in implementing need changes.
12:00pm – 1:30pm	Lunch

## Day 2: Afternoon – Workshops/Mini-Courses

<b>1:30pm – 3:00pm</b>	<b>Mini-course 2.1: Advanced Versaterm GIS Interface Training</b>
<b>Speaker:</b>	Anastassia Oudatchina & Scott Langstaff, Versaterm
<b>Conference Stream:</b>	CAD Focus (All Agencies)
<b>Description:</b>	In this session we will review the VGI functionality and the new features that have been added. We will also review various issues that have been reported by existing customers. We ask that anyone who has specific questions to send them beforehand - so that we can have realistic samples and show some details on what/what not to do.

<b>1:30pm – 3:00pm</b>	<b>Workshop 2.2: E-Ticketing- Lessons Learned</b>
<b>Speaker:</b>	Dave Wilson, Lenexa Police Department & Jim Cogswell, Versaterm
<b>Conference Stream:</b>	Management/Operational Focus (All Agencies)
<b>Description:</b>	The Bakersfield (California) Police Department has just gone through the implementation of an E-ticketing project and will discuss the issues that they faced during their implementation and the techniques they used to successfully implement the project.

<b>1:30pm – 3:00pm</b>	<b>Workshop 2.3: Using Desktop Virtualization</b>
<b>Speaker:</b>	Hector Hernandez, Austin Police Department
<b>Conference Stream:</b>	Technical Focus (All Agencies)
<b>Description:</b>	

<b>1:30pm – 4:30pm</b>	<b>Workshop 2.4: U.S. RMS and MRE Change Request Review Forum</b>
<b>Speaker:</b>	Kevin Long & Scott Patrick, Versaterm
<b>Conference Stream:</b>	RMS Focus (U.S. Agencies)
<b>Description:</b>	The purpose of this workshop is a discussion of the new features and functions planned for / proposed for upcoming releases of the RMS and MRE applications. This is an excellent opportunity for customers to have their voices heard.

<b>1:30pm – 4:30pm</b>	<b>Workshop 2.5: Canadian RMS and MRE Change Request Review Forum</b>
<b>Speaker:</b>	Allan Wilson & Tom McEwen, Versaterm
<b>Conference Stream:</b>	RMS Focus (Canadian Agencies)
<b>Description:</b>	The purpose of this workshop is a discussion of the new features and functions planned for / proposed for upcoming releases of the RMS and MRE applications. This is an excellent opportunity for customers to have their voices heard.

<b>1:30pm – 3:00pm</b>	<b>Workshop 2.6: Fire CAD - Extended Fire Functions</b>
<b>Speaker:</b>	Lana MacArthur & Sue Langlois, Versaterm
<b>Conference Stream:</b>	CAD Focus (All Agencies)
<b>Description:</b>	

<b>3:00pm – 3:30pm</b>	<b>Refreshment Break</b>
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**3:30pm – 4:30pm**                    **Workshop 2.7: Automated Vehicle Recommendation and Routing (AVRR) Advancements**  
**Speaker:** Anastassia Oudatchina & Juan Pedro Martinez, Versaterm  
**Conference Stream:** CAD Focus (All Agencies)  
**Description:** During this session we will review all of the AVRR functions as well as all of the new features that have been included in the new release of CAD.

**3:30pm – 4:30pm**                    **Workshop 2.8: Advanced BOLO Utilization**  
**Speaker:** Tony Bogart, Fullerton Police Department  
**Conference Stream:** Management/Operational Focus (All Agencies)  
**Description:** Simi Valley (California) has been using been successfully utilizing the BOLO functionality. Officer Craig Dungan will explain how the department is using this feature and the advanced functionality with which they are using BOLO. Craig will also preview a Camtasia training video that he developed to aid in training departmental personnel.

**3:30pm – 4:30pm**                    **Workshop 2.9: Canadian Mobile Report Approval**  
**Speaker:** Dave Martin, Versaterm  
**Conference Stream:** Mobile Focus (Canadian Agencies)  
**Description:**

**3:30pm – 4:30pm**                    **Workshop 2.4 (Continued): U.S. RMS and MRE Change Request Review Forum**

**3:30pm – 4:30pm**                    **Workshop 2.5 (Continued): Canadian RMS and MRE Change Request Review Forum**

**3:30pm – 4:30pm**                    **Workshop 2.10: Crime Mapping**  
**Speaker:** Christine Nail & Dennis Diaz, Santa Barbara Police Department, Danielle Martell, Anaheim Police Department & Tamara Otley, Fullerton Police Department  
**Conference Stream:** Crime Analysis Focus (All Agencies)  
**Description:**

Wednesday, September 30, 2009

Day 3 Morning – Plenary Sessions

7:00am – 8:30am	<b>Registration and Breakfast</b>
8:45 – 9:00am	<b>Opening Announcements</b>
9:00 – 9:40am	<b>RCMP Identity Resolution Project - An Overview</b> <b>Speaker:</b> RCMP/IBM <b>Description:</b>
9:40am – 10:10am	<b>Refreshment Break</b>
10:10am – 10:35am	<b>E-Criminal Summons Project - Lessons Learned</b> <b>Speaker:</b> Lt. John Pettinger, Denver Police Department <b>Description:</b> The Denver Police Department has currently undertaken an E-Criminal Summons Mobile Project pilot project. The purpose of this pilot is the capture, printing, and electronic submission through the MRE of Criminal Citations for those offenses in which they are permitted to issue a citation and release the offender on the spot. Members of the department will discuss how the pilot project has progressed.
10:35am – 11:00am	<b>Project E-Paragon and Versadex Property System</b> <b>Speaker:</b> Henry Bolwerk & Rhonda Banks, CFSEU (British Columbia) <b>Description:</b> Project E-Paragon was an international investigation targeting several inter-related organized crime groups. This investigation successfully stopped and disrupted the smuggling, transportation, production, and distribution of illegal drugs to communities in Canada and across the world. Listen to members of the British Columbia Organized Crime Unit describe how the Versadex Property/Evidence System was used to help catalog over 1200 pieces of evidence, and innumerable images, and text files that were collected over a 3 day period.
11:00am – 11:15am	<b>Versadex: Future Directions</b> <b>Speaker:</b> Warren Loomis, Versaterm <b>Description:</b>
11:15am – 12:15pm	<b>Lunch</b>

### Day 3: Afternoon – Workshops/Mini-Courses

<b>12:15- 1:45pm</b>	<b>Mini-course 3.1: Advanced VCAP Techniques Using “Data Dashboards”</b>
<b>Speaker:</b>	Rob Wallington & Carolyn Publow, Durham Regional Police Service
<b>Conference Stream:</b>	Crime Analysis Focus (All Agencies)
<b>Description:</b>	Once VCAP data cubes and reports are created it is possible to extend their usefulness and transform this information into “Data Dashboards” which presents analytical information in a graphical format which can facilitate management and operational decisions making. Rob Wallington and Carolyn Publow with Durham Regional Police Service will review the data dashboards that they have created for their police department.

<b>12:15 – 1:45pm</b>	<b>Workshop 3.2: District Attorney’s Office Access Interaction to Versadex RMS</b>
<b>Speaker:</b>	Sally Hernandez, Travis County District Attorney’s Office
<b>Conference Stream:</b>	RMS Focus (All Agencies)
<b>Description:</b>	

<b>12:15 – 1:45pm</b>	<b>Workshop 3.3: Versadex/E-Just and Electronic Criminal File Disclosure - Lessons Learned</b>
<b>Speaker:</b>	Debbie Erfle-Storie & Blake Dunnett, Ottawa Police Service
<b>Conference Stream:</b>	RMS Focus (Canadian Agencies)
<b>Description:</b>	Ottawa was selected by the Ministry of the Attorney General as one of the sites in Ontario to pilot the electronic disclosure process for Criminal Files in Court. As a pilot site Ottawa Police utilizes Versaterm to have officers create their reports, when then process the required court documents and produce an electronic charge package utilizing eJust CMS software and provide the Crown Attorney with an electronic version of the package for them to upload to the CMIS (Crown Management Information System) to provide Defense with disclosure and manage their files electronically. As the project lead for Ottawa, Debbie Erfle-Storie will discuss the implementation of the pilot, the business process changes that had to be reviewed and changed to incorporate an electronic process vs. hardcopy paper, the internal agency programming of RMS and future features to be implemented.

<b>12:15 – 1:45pm</b>	<b>Workshop 3.4: MDT Change Request Forum</b>
<b>Speaker:</b>	Paul Gauthier & David Peacock, Versaterm
<b>Conference Stream:</b>	Mobile Focus (All Agencies)
<b>Description:</b>	Paul will review the latest mobile MDT software release and discuss the new features that are being considered for the next release.

<b>12:15 – 1:45pm</b>	<b>Workshop 3.5: Suspicious Activity Report - Implications for U.S. Agencies and Fusion Centers</b>
<b>Speaker:</b>	Officer Brian Hayes, Anaheim Police Department & Jim Mortimer, Versaterm
<b>Conference Stream:</b>	Management/Operational Focus (U.S. Agencies)
<b>Description:</b>	The SAR project is a major national initiative that has been undertaken to begin the process of reporting “Suspicious Activity”, vetting these activity reports and electronically reporting them to an agencies local Fusion Center. These SAR’s could be instrumental in identifying

potential criminal or terrorist activities. Presently the SAR program is being piloted by a variety of agencies around the country. This project is supported by the IACP and Major Cities Chiefs Association and will be rolled out to all agencies across the country. The Anaheim Police Department is one of the pilot agencies and Officer Brian Hayes will describe how what Anaheim is doing to support the identification and collection of SAR data.

**12:15 – 1:45pm**                      **Workshop 3.6: Genero Report Writer for RMS 7.3 - An Overview**  
**Speaker:** Kevin Long, Versaterm  
**Conference Stream:** Technical Focus (All Agencies)  
**Description:** A new Genero Report Writer has been released and will be available for use with Versadex RMS 7.3. Sue Langlois will provide an overview of the new functionality that is included in this new release.

**12:15 – 1:45pm**                      **Workshop 3.7: Subpoena Tracking - Lessons Learned**  
**Speaker:** Fred Chin & Mary Cook, Austin Police Department  
**Conference Stream:** RMS Focus (All Agencies)  
**Description:**

**1:45 – 2:15pm**                      **Refreshment Break**

**2:15 – 3:10pm**                      **Business Meeting and Conference Wrap-up**

**3:10 – 3:30pm**                      **Closing Ceremonies with Pipe and Drums/Honor Guard**  
**Coordinator:** Joe Munoz